

## APPENDIX

### **-Basic information about Tianjin**

#### ***Briefing***

Tianjin is the third largest city in China.

The name "Tianjin" first came into use in 1404. It means "a port for the emperor." With an average altitude of 2-5 meters above sea level, Tianjin is the lowest city in China. The Jiushanding Mountain in the north is the highest peak in Tianjin at 1,078.5 meters above sea level.

With an area of 11,966 square kilometers (0.13% of the total Chinese territory), and a population of 13.86 million (around 1% of the national population in China), Tianjin is one of the four municipalities directly under the administration of China's central government (The other three are Beijing, Shanghai and Chongqing).

After more than 600 years of development, Tianjin is the economic and logistics center as well as a key hub of sea-land-air communications in North China. It is attracting more and more attention from the world due to its rapid development in recent years. In 2012, the Economist Intelligence Unit named Tianjin in the World's Most Competitive Cities list.

The area of Tianjin began to be inhabited when the Grand Canal was completed in Sui dynasty (581-618). The name of "Tianjin" first came into use in 1404 when the Emperor Yongle of Ming dynasty (1368-1644) ordered the construction of city walls and the setting up of defenses. Thus, was born a city that served as a stronghold and gateway for Beijing.

Tianjin is now divided into sixteen districts: Heping, Hexi, Nankai, Hebei, Hedong, Hongqiao, Dongli, Xiqing, Jinnan, Beichen, Wuqing, Baodi, Ninghe, Jinghai, Jizhou and Binhai New Area.



tographer: Biggi

#### ***Climate***

Most of China experiences monsoons with cold dry winds from the north in winter and warm humid winds from the south and southeast in summer.

Tianjin has a semi-humid continental monsoon climate in the warm Temperate Zone. Tianjin features four distinct seasons with an average annual rainfall of 600 millimetres and 200 frost-free days per year. The average wind speed throughout the year is 2-4 m/s.

Below is a chart which best describes the average temperature and climate in Tianjin/Beijing during the four seasons.

<b>season</b>	<b>months</b>	<b>temperature</b>	<b>notes</b>
<i>winter</i>	<i>Nov. – Mar.</i>	<i>(-)17°C – 8°C</i>	<i>snow/dry/smog</i>
<i>spring</i>	<i>Apr. – May.</i>	<i>3°C - 13°C</i>	<i>windy/dry</i>
<i>summer</i>	<i>Jun. – Aug.</i>	<i>19°C - 40°C</i>	<i>hot/rain/humid</i>
<i>fall</i>	<i>Sept. – Oct.</i>	<i>15°C - 25°C</i>	<i>fine/cool</i>



Photographer: Biggi

### **Currency**

The basic money unit of RMB is the “yuan” (元), which in daily oral language is referred to as “kuai” (块). It is divided into 10 “jiao” (角) more commonly referred to as “mao” (毛). The smallest sub-division is the “fen” (分) or cent.

1 yuan (kuai) = 100 fen (cents)

1 jiao (mao) = 10 fen

Notes are issued in denominations of: ¥100, ¥50, ¥20, ¥10, ¥5, ¥1; 5 jiao, and 1 jiao. Coins are issued in six denominations. The ¥1 coin is made of polished nickel with a smooth edge. It is marked ¥1 yuan and shows the numeral 1. The 5 jiao coin is worth 50 fen or half a yuan. It is made of brass and inscribed with wu jiao and the numeral 5. There are two 1 jiao coins worth 10 fen or 1 mao. One is aluminium with the numeral 1 and the other is larger with an octagonal pattern around the edge, also made of aluminium. It is marked with the numeral 1 and yi jiao. There are coins for 5 fen, 2 fen and 1 fen.

Notes and coins are disappearing in daily life as people are using more and more e-wallet.



Artist: Christina Reddaway

### **Electrical voltage**

Electricity in China is 220 volts, 50 Hz AC. Electrical sockets come in at least four designs: three-pronged angled sockets (UK/Australia), three-pronged round sockets (Hong Kong), two-pronged flat sockets (US) and two-pronged narrow round sockets (Europe).

Conversion plugs, battery chargers, and industrial converters for larger appliances, such as computers, are easily available at IT and electric appliances shops in Tianjin. You can also buy

via e-shopping.



Artist: Chang Xiaolan (常小兰)

### Language

The official “common language” of China is Pǔtōnghuà (普通话) or Mandarin as it is called in English. Tianjin has its local dialect, but Pǔtōnghuà is widely used in daily work. Pinyin is the name given to the written script using Roman letters to represent the pronunciation of characters. Sounds are as they are pronounced in English but with a few exceptions:

- c is pronounced ‘ts’ as in “its”
- q is pronounced ‘ch’ as in “choose”
- x is pronounced ‘sh’ as in “short”
- z is pronounced ‘ds’ as in “bids”
- zh is pronounced as the initial ‘j’



Artist: Li Runqing (李润青)

### Local time

One standard time operates across all of China. Tianjin is eight hours ahead of GMT and thirteen hours ahead of EST.

### Security

The crime rate in China is low, and in Tianjin it is even lower. Although crimes against expatriates are uncommon, common sense should prevail and normal precautions should be observed. Identification or a copy should be carried with you at all times.

**IMPORTANT:** According to the regulations from the Public Security Bureau (PSB), if a non-Chinese passport holder lives in or moves to accommodation other than hotels or serviced accommodations, within 24 hours after arrival, he/she shall apply for a Residence Registration

Card (Bèichákǎ 备查卡) at the living quarters' district PSB office. This is compulsory and not negotiable and it is a must later when applying for your residence permit or extending your visa. **E-SMART** will assist our clients with such applications.



### Television

Public satellite TV programs are available in most decent hotels and serviced accommodations. Individual satellite TV systems can be subscribed to if you live in private accommodations. Chinese Central Television (CCTV) airs on five foreign language channels: English, Spanish, French, Arabic and Russian, with news, cultural, current affairs and general entertainment programs.



Artist: Chloe Taylor (杨依梅)

Artist: Xenia Skrube (小海)

### Tipping

It is not a local custom to tip although tipping is becoming a common practice at places frequented by expatriates such as restaurants, hotels, taxi services and travel services. A 10-15% service surcharge is automatically added to your bill in hotel restaurants, so tipping is not

customary in this case.

### ***Weights and measures***

China has converted to the metric system but a domestic system is also in use. For example:

weight:	1 jin = 0.5 kilogram = 1.1 lb
length:	1 li = 0.5 kilometer = 0.31 mile
area:	1 m <sup>2</sup> = 10.764 ft <sup>2</sup>
volume:	1 litre = 0.26 US gallon = 33.82 US ounce



Artist: Lu Yuquan (卢玉泉)

## -Chinese festivals and public holidays

Each year, there are eleven days of statutory holidays in mainland China, besides Saturdays and Sundays.

date	festival	Chinese name	holidays
January 1 <sup>st</sup>	New Year's Day	Yuándàn Jié 元旦节	one day
the last day of the last lunar month, the 1 <sup>st</sup> and 2 <sup>nd</sup> day of the first lunar month	Spring Festival (Chinese New Year)	Chūn Jié 春节	three days
April 4 <sup>th</sup> or 5 <sup>th</sup> or 6 <sup>th</sup> (the 15 <sup>th</sup> day after the Spring Equinox)	Qing Ming Festival (Tomb-sweeping Day)	Qīngmíng Jié 清明节	one day
May 1 <sup>st</sup>	Labor's Day	Láodòng Jié 劳动节	one day
the 5 <sup>th</sup> day of the fifth lunar month	Duan Wu Festival (Dragon Boat Festival)	Duānwǔ Jié 端午节	one day
the 15 <sup>th</sup> day of the eighth lunar month	Mid-Autumn Festival (Moon Cake Festival)	Zhōngqiū Jié 中秋节	one day
October 1 <sup>st</sup> , 2 <sup>nd</sup> , 3 <sup>rd</sup>	National Day	Guóqìng Jié 国庆节	three days



Artist: Lu Yuquan (卢玉泉)

Artist: Chloe Taylor (杨依梅)

Artist: Huang Jiaqi (黄嘉淇)

The most important Chinese festival is the “Spring Festival” which is also called “Chinese Lunar New Year”. It is similar to Christmas in its importance. Every year the date of the Chinese Lunar New Year falls between the end of January and early February according to the Chinese lunar calendar, as the lunar calendar month is usually around one month later than the Gregorian calendar month. It is a celebration with many great banquets and may last for more than 15 days. Fireworks and firecrackers have been forbidden in Tianjin since 2018.

By working extra on the weekends before or after Spring Festival and National Day, the working

class can enjoy two full weeks of holidays per year, which is called “Golden Week”.

Most restaurants and shops remain open during these holidays. This is the golden business season for entertainment, retail and transportation service.

Chinese people also celebrate the following traditional festivals, although they are not statutory holidays yet.

date	festival	Chinese name
the 15 <sup>th</sup> day of the first lunar month	Yuan Xiao Festival/ Lantern Festival	Yuánxiāo Jié/Shàngyuán Jié 元宵节/上元节
the 7 <sup>th</sup> day of the seventh lunar month	Double-Seventh Day/ Chinese Valentine's Day/ Skill Acquisition Festival/ Girls Festival	Qīxī Jié/Quèqiáo Huì/ Qīqiǎo Jié/Nǚ'ér Jié 七夕节/鹊桥会/ 乞巧节/女儿节
the 9 <sup>th</sup> day of the ninth lunar month	Chong Yang Festival/ Double Ninth Festival	Chóngyáng Jié/ Lǎorén Jié 重阳节/老人节
December 21 <sup>st</sup> or 22 <sup>nd</sup> or 23 <sup>rd</sup>	Dong Zhi Festival	Dōngzhì Jié/Dōng Jié 冬至节/冬节
the 8 <sup>th</sup> day of the twelfth lunar month	La Ba Festival	Làbā Jié 腊八节



Photographer: Sun Yuan (孙远)



Photographer: Biggi



Photographer: Frances Tschoepel

[-How to apply for the Dog Registration Certificate](#)



As stipulated in the People's Republic of China law on the Entry-Exit Animal and Plant Quarantine, each expat is allowed to bring one dog when entering China. The dog bearer shall provide a valid immunization record file and a valid vaccination certificate issued by an official animal quarantine agency of the region or the country where the dog comes from.

Tianjin Inspection and Quarantine Institution shall examine the dog at the Customs. The dog that can pass the examination shall be kept in quarantine for 30 days at an appointed place.

A dog keeper shall apply for an annual **Dog Registration Certificate** and have it renewed each year.

1. Dog can/can't obtain Registration Certificate

- (1) Miniature ornamental dog can get the certificate if he/she is lower than 45cm in height. (Such as Pekingese, Pomeranian, Chihuahua, Pug, Papillon, etc.)
- (2) Ferocious dog can't get the certificate. (Such as Mastiff, German Doberman, Saint Bernard, Great Dane, Great Pyrenees, etc.)

2. The following documents are needed:

- (1) Passport of the dog keeper and the copy of the passport
- (2) Residence Registration Card
- (3) Proof of independent accommodation, such as a lease agreement
- (4) Copy of the leased property's ownership certificate
- (5) Dog immunization record file
- (6) 2 pieces of 2-inch color photographs of the dog

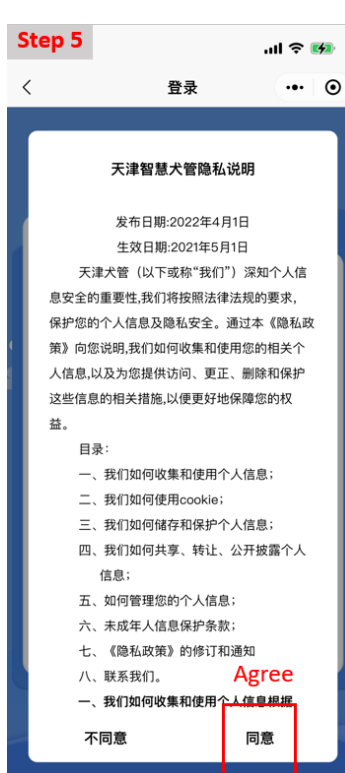
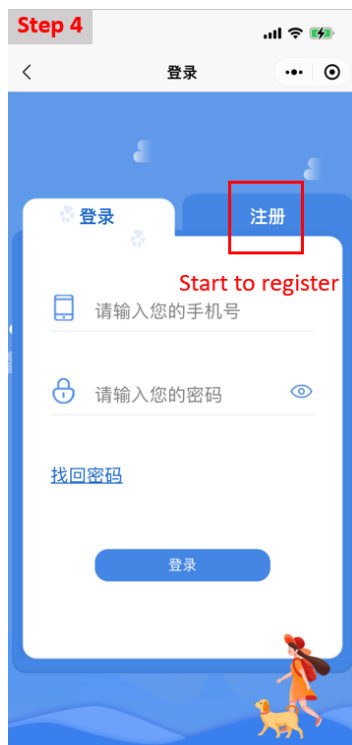
The documents' requirements may have some small differences, please contact your living quarter district before going for application.

3. Official Account of “天津智慧犬管” (tiānjīn zhìhuì quǎnguǎn) is available for this application of your Dog Certificate either. Please refer to Steps 1 to 16 listed below.



Artist: Liu Wenjun (刘文珺)





**Step 7**

登录

**Log in**

登录 注册

**Phone number**  
请输入您的手机号

**Password**  
请输入您的密码

找回密码

登录  
Log in

**Step 8**

选择犬只

提示

添加犬只信息或者绑定已有犬只信息，请点击下方“添加犬只信息”按钮

知道了

+ 添加犬只信息

**Step 9**

选择犬只

提示

如果之前在天津市办理过犬证，请点击“有证绑定”进行老用户注册，如果之前在天津并未办理过犬证，请点击“无证新申”进行犬只添加！

无证新申 有证绑定

+ 添加犬只信息

**Step 10**

犬只信息添加

犬只终身ID (此项选填)  
**Dog's ID (optional)**  
犬只终身ID 请填写犬只终身ID

犬只信息

\*犬名 **Dog's name**

\*犬种 **Dog's breed** 秋田犬

\*犬性别 **Gender** ☐ 雌性 ☒ 雄性

\*犬龄 (月) **Age (month)** 2

\*犬毛色 **Color** 棕

\*体高 (cm) **Height (cm)** 35

\*免疫(犬只免疫相关佐证材料)  
**Vaccination certificate**

**Step 11**

犬只信息添加

+ 要求：请上传含有养犬信息的信息页和最后一次有效免疫页，此项需上传多张照片。

\*侧身站立正脸照(1张)  
**Dog's photo**

Reference

正确 看不到身体特征 看不到面部

\*电子犬证示例

天津市养犬登记证(06)

身份证: \*\*\*\*\*  
姓名: \*\*\*\*\*  
性别: \*\*\*\*\*  
犬种: \*\*\*\*\*  
犬龄: \*\*\*\*\*  
体高: \*\*\*\*\*

警用机关: \*\*\*\*\* 犬证编号: \*\*\*\*\*

Confirm  
确定

**Step 12**

办理犬证登记

犬只信息

测试犬  
巴哥犬 | 黑色 | 雌性 | 25个月

犬主信息

姓名 [REDACTED]  
身份证号 [REDACTED]  
电话 [REDACTED]  
注册地址 [REDACTED]

姓名 [REDACTED]  
身份证号 [REDACTED]  
电话 [REDACTED]  
注册地址 [REDACTED]

Register owner's ID info

点击添加

登记 天津犬管

**Step 13** 犬主信息添加

\*证件号码 **Passport No.** (可自动识别)

\*联系电话 **Phone No.** (请输入联系电话)

\*行政区划 **Address (Dist./St.)**

\*户籍地址 **Home country address**

\*注册地址 **Registration address**

居住证明  
**Residential registration card**

承诺书  
**Scan copy of the Pets Agreement**

**Confirm**

确定

**Step 14** 办理犬证登记

测试犬  
巴哥犬 | 黑色 | 雌性 | 25个月

**Dog's owner ID info**

犬主信息

姓名 **Name**  
身份证号 **Passport number**  
电话 **Contact number**  
注册地址 **Registering address**

姓名  
身份证号  
电话  
注册地址

点击添加

**Register**

登记

**Step 15** 办理犬证登记

测试犬  
巴哥犬 | 黑色 | 雌性 | 25个月

犬主信息

提示  
养犬服务费: 请于审核完成后72小时内完成缴费!

取消 **Next step** 继续

点击添加

登记

### \*电子犬证示例

**Step 16** 办理犬证登记

套或者将犬装入犬笼、犬袋。居民委员会、村民委员会、业主委员会可以根据实际情况确定禁止携犬进入电梯的时间。(三)不得携犬乘坐除客运出租车以外的公共交通工具,携犬乘坐客运出租车时须征得驾驶人同意。(四)不得携犬进入市场、商店、商业街区、饭店、公园、公园绿地、学校、医院、展览馆、影剧院、体育场馆、社区公共健身场所、游乐场、候车室和其他人员聚集的公共场所。(五)在重点管理区携犬出户时,携犬人及时清除犬排泄的粪便。(六)对烈性犬、大型犬实行拴养或者圈养。(七)不得虐待、遗弃所养犬。(八)不得妨碍、侵害他人的合法权益,不得干扰、影响相邻居民的正常生活。

2、《天津市养犬管理条例》第二十六条  
违反本条例规定,未办理养犬登记或者提供虚假证明材料骗取公安机关养犬登记的,由公安机关没收其犬,注销养犬登记证,并可对单位处一千元以上五千元以下罚款,对个人处二百元以上一千元以下罚款。

**Tick**

☐ 本人承诺申报信息真实有效

不同意 **Agree** 同意

**天津市养犬登记证 (重点)** Tianjin Dog Registration Certificate

身份码: \*\*\*\*\*

品 种: \*\*\*\*\*

毛 色: \*\*\*\*\*

犬 龄: \*\*\*\*\*

体 高: \*\*\*\*\*

登记机关: \*\*\*\*\* 犬证编号: \*\*\*\*\*

## **-How to apply for the local Driving License**

A Chinese Local Driving License can be obtained either by attending a local driver's training school and passing the examinations or by applying in the same Chinese city where your Residence Permit is issued, using your driving license from another country.

The application procedures are:

1. Verifying your foreign driver's license acceptable:

Please bring the following documents to Tianjin TMB Vehicle Administration Office to verify your foreign driving license is accepted.

-Original Passport,

-Residence Registration Card (Bèichákǎ 备查卡) or Residence Certificate issued by the hotel or the serviced apartment you stay.

-Original foreign driving license

If your driving license can't be verified by Tianjin TMB Vehicle Administration Office, you will need to provide a certification from your embassy.

### **Tianjin Traffic Management Bureau (TMB) Vehicle Administration Office**

Tiānjīn Shì Gōng'ān Jiāotōng Guǎnlǐjú Chēliàng Guǎnlǐsuǒ

天津市公安局交通管理局车辆管理所

Add: Near the cross of Zhenli Dao and Jingjiang Lu, Hebei Dist.

Héběi Qū Zhēnlǐ Dào yǔ Jìngjiāng Lù jiāokǒu fùjìn

河北区真理道与靖江路交口附近

Tel: 26021615

Hours: Mon-Fri: 08:30-17:00

2. Translation of the foreign driving license:

(1) Documents needed: original passport and driving license

(2) What needs to be translated:

the front & back page of the foreign driving license. AT (Automatic Transmission) or MT (Manual Transmission) shall be indicated

(3) Requirement: to be translated and certified by an authorized translation company

(4) Time needed: one day

(5) Translation service company for reference:

### **Tianjin Tian Wai Translation Co., Ltd.**

Tiānjīn Shì Tiān Wài Fānyì Yǒuxiàn Gōngsī

天津市天外翻译有限公司

Add: 6<sup>th</sup> Floor, Zhong Fu Building, cross of Youyi Beilu and Shaoxing Dao, Hexi Dist.

Héxī Qū Yǒuyì Běilù yǔ Shàoxīng Dào jiāokǒu Zhōngfú Dàshà 6 lóu

河西区友谊北路与绍兴道交口中孚大厦 6 楼

Tel: 23240847

Hours: Mon-Fri: 08:30-17:30

e-mail: tianwaitrans@126.com

Charges for reference: RMB 200-520/document set

**Beijing Bestall Translation Co., Ltd.**

Běijīng Bǎiyìquán Yǒuxiàn Gōngsī

北京百译全有限公司

Tel: 18611952068

E-mail: info@haotrans.com

Charges for reference: RMB 120/document set

3. Physical examination:

- (1) Documents needed: the original passport, the foreign driving license, application form for a physical examination with a Chinese name, one set of translation documents listed in Clause 1
- (2) Physical examination items: height, eyesight, etc. (eyesight shall be above 4.8)
- (3) Time needed: around 10 minutes and the report is immediately available
- (4) Other: Applicant shall be requested to sign a Chinese name on the application form and the physical examination report. So some prior practice is recommended. Your Chinese name signature will also be shown on the driving license.
- (5) Physical examination hospital for reference: (nearest one to the TMB Vehicle Administration Office)

**Tianjin Third Central Hospital Branch Physical Examination Center**

Tiānjīn Shì Dì-sān Zhōngxīn Yīyuàn fēnyuàn

天津市第三中心医院分院

Add: No. 24, Jiangdu Lu, Hebei Dist.

Héběi Qū Jiāngdū Lù 24 hào

河北区江都路 24 号

Tel: 24155888

Hours: 08:00-11:30, 13:30-16:30

Physical examination fee for reference: RMB 45

Photograph taking service on-site charging RMB 25/set (3 copies of 1-inch photo shall be requested by TMB Vehicle Administration Office in step 4)

Only WeChat pay is accepted.

4. Application at Tianjin TMB Vehicle Administration Office:

- (1) Documents needed:
  - Translation of the foreign driving license
  - The physical examination report
  - Residence Registration Card (Bèichákǎ 备查卡) or Residence Certificate issued by the hotel or the serviced apartment you stay.
  - Original and a photocopy of:
    - . Driving License
    - . Passport front cover page
    - . 3 copies of 1-inch color photographs with white background on-site
- (2) Present all the documents at the reception counter in the License Application Hall
- (3) An additional examination is a must if the applicant is over 70 years old.
- (4) This application is valid for 3 years.

5. Taking the examination at the License Application Hall:

The examination venue is:

**Subject One Examination Building (Building 2)**

Kēmù Kǎoshì (1) dàlóu (2 hào1óu)

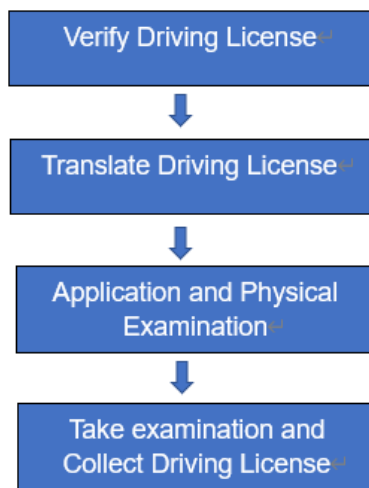
科目考试（一）大楼(2 号楼)

Tel: 26020087

- (1) Pay the examination fee of RMB 50 at the reception counter.
- (2) Tuesdays and Fridays are examination days, 08:30-11:00, 13:30-15:00 (Except for national holidays)
- (3) 45 minutes, 100 questions online examination (in English, German, French and Spanish) on a computer. Passing scores above 90 are needed.
- (4) If passed, submit the examination report card, the passport and one copy of the 1-inch color photo at the reception counter in the License Application Hall.
- (5) If failed, a second examination can be taken on-site immediately with no extra charge. Those who fail again can resit the examination by another appointment. There is no limit to the number of tries.

6. Collecting the local driving license:

- (1) Fee: RMB 10
- (2) Time needed: Once you pass the required examination, the license will be issued immediately



## **-How to pay for the utility fees**

E-SMART consultants will provide detailed guidance to each client regarding utility payment upon check-in. The following information is for your reference only.

### ***Electricity***

**Service hotline for Tianjin City: 95598**

**Service hotline for TEDA: 25202526**

Electricity charges are prepaid. Both the electricity IC card and the paper certificate are necessary when processing the pre-payment at the branch shops of the State Grid listed below.

Pre-payment can also be dealt with online via Alipay and WeChat. **Please refer to Pxx and Pxx for how to set up this payment via Alipay and WeChat.** E-SMART staff can assist you in setting this up.

From July 1, 2012, a tiered electricity pricing structure has been implemented with a household smart electricity meter.

<i>annual consumption (KW/H)</i>	<i>unit price (RMB)</i>
$\leq 2640$	0.49
2641~4800	0.54
$\geq 4801$	0.79

**NOTICE:** When less than RMB 10 of electricity is left in the meter, the power supply will be cut off, as a reminder. When this happens, inserting the IC card can restart the power supply. Pre-payment for electricity should be purchased ASAP.

### **Branch shops in Tianjin City**

#### **Downtown area**

##### **State Grid - Heping Branch**

Tiānjīn Diànlì Gōngsī Héping Yíngyètīng

天津电力公司和平营业厅

Add: Cross of Xizang Lu and Wanquan Dao, Heping Dist.

Héping Qū Xīzàng Lù yǔ Wànquán Dào jiāokǒu

和平区西藏路与万全道交口

Tel: 27319905

Hours: Mon-Fri: 08:30-17:00

Sat-Sun: 09:00-16:30

#### **Water Park area**

##### **State Grid - Nankai Branch**

Tiānjīn Diànlì Gōngsī Nánkāi Gōngdiàn Yíngyètīng

天津电力公司南开供电营业厅

Add: 1<sup>st</sup> Floor, Building 6, Sai De Plaza, No. 278, Hongqi Lu, Nankai Dist. (Infection Diseases Hospital)



Nánkāi Qū Hóngqí Lù 278 hào Sàidé Guǎngchǎng 6 hào lóu 1 lóu (Chuánrǎnbìng  
Yīyuàn duìmiàn)

南开区红旗路 278 号赛德广场 6 号楼 1 楼（传染病医院对面）

Tel: 27626423

Hours: Mon-Fri: 08:30-17:00

Sat-Sun: 09:00-16:30

Meijiang area and Original County

**State Grid - Hexi Branch**

Tiānjīn Diànlì Gōngsī Héxī Yíngyètīng

天津电力公司河西营业厅

Add: No. 68, Heiniucheng Dao, Hexi Dist.

Héxī Qū Hēiniúchéng Dào 68 hào

河西区黑牛城道 68 号

Tel: 28353056

Hours: Mon-Fri: 08:30-17:00

Sat-Sun: 09:00-16:30

**State Grid - Jinnan Shuanggang Branch**

Tiānjīn Diànlì Gōngsī Jīnnán Shuānggǎng Yíngyètīng

天津电力公司津南双港营业厅

Add: Next to Jiulong Jie Clinic, Shuanggang Town, Jinnan Dist.

Jīnnán Qū Shuānggǎng Zhèn Jiǔlóng Jiē Wèishēngyuàn páng

津南区双港镇九龙街卫生院旁

Tel: 28580132 (office at Shuanggang), 28580143 (repair call)

Hours: Mon-Fri: 08:30-17:00

Sat-Sun: 09:00-16:30

**Branch shops in TEDA**

**State Grid - TEDA Branch**

Tiānjīn Tàidá diànlì kèhùfúwù zhōngxīn

天津泰达电力客户服务中心

Add: Cross of The 2<sup>nd</sup> Ave. and Tengfei Lu, TEDA

Tiānjīn Jīngjì Jìshù kāifāqū Dì-2 Dàjiē yǔ Téngfēi Lù jiāokǒu

天津经济技术开发区第二大街与腾飞路交口

Tel: 66251012

Hours: Mon-Fri: 08:30-12:00, 13:00-16:30

Sat-Sun: 09:30-12:00, 13:30-16:00



Artist: Huang Jiaqi (黄嘉淇)

## Gas

**Service hotline for Tianjin City: 23006777**

**Service hotline for TEDA: 25326936**

Gas charges are prepaid. At present, there are two types of gas meters in Tianjin: pre-pay IC card meter and online pre-pay meter.

Pre-pay IC card meter. The gas IC card is necessary when processing the prepayment at the gas shops. The gas shops are listed below.

Online pre-pay meter. The gas fee can be pre-paid online via Alipay and WeChat. **Please refer to Pxx and Pxx for how to set up this payment via Alipay.**

From November 1, 2015, a tiered gas pricing structure has been implemented with a household smart gas meter.

<i>annual consumption (M<sup>3</sup>)</i>	<i>unit price (RMB)</i>
$\leq 300$	2.5
301-600	3
$\geq 601$	3.75

### **NOTICE:**

When there is less than 10M<sup>3</sup> of gas left, “Di, Di...” sound will beep in the meter. When there is less than 1.9M<sup>3</sup> of gas left, the power supply will be cut for reminding. At this time, inserting the IC card can restart the power supply. But more gas should be purchased ASAP.

If there is enough gas left but the gas stove doesn't work, please replace the batteries in the gas meter or beneath the gas stove (if applicable).

### **Branch shops in Tianjin City**

#### **Downtown area**

##### **Tianjin Gas Group - Heping Branch**

Tiānjīn Shì Ránqì Jítuán Héping Yíngyètīng

天津市燃气集团和平营业厅

Add: No. 66, Yichang Dao, Heping Dist.

Héping Qū Yíchāng Dào 66 hào

和平区宜昌道 66 号

Tel: 23379579

Hours: Mon-Sun: 08:30-20:00

#### **Water Park area**

##### **Tianjin Gas Group - Huayuan Branch**

Tiānjīn Shì Ránqì Jítuán Huáyuán Yíngyètīng

天津市燃气集团华苑营业厅

Add: No. 6<sup>+2</sup>, Yingshui Dao, Nankai Dist.

Nánkāi Qū yíngshuǐ dào 6 hào zēng 2 hào

南开区迎水道 6 号增 2 号

Tel: 23726545

Hours: Mon-Sun: 08:30-17:00

Meijiang area and Original County

**Tianjin Gas Group - Hexi Branch**

Tiānjīn Shì Ránqì Jítuán Héxī Yíngyètīng

天津市燃气集团河西营业厅

Add: Commercial Section, No. 6, Shuyuan **nLi**, Nanbei Dajie, Tucheng, Hexi Dist.

Héxī Qū Tǔchéng Nánběi Dàjiē Shūyuànli dǐshāng 6 hào

河西區土城南北大街書苑里底商 6 号

Tel: 28229998

Hours: Mon-Sun: 08:30-20:00

**Tianjin Gas Group - Tianlian Co., Ltd.**

Tiānjīn Shì Ránqì Jítuán Tiānlián Gōngsī

天津市燃气集团天联公司

Add: No. 5, Chilong Jie, Jinnan Economic Development Area

Jīnnán Kāifāqū Chīlóng Jiē 5 hào

津南开发区赤龙街 5 号

Tel: 28187475, 28123420

Hours: Mon-Sun: 08:30-20:00



Artist: Evifinja Silvis-Bekkenk

**Branch shops in TEDA**

**Tianjin Gas Group - TEDA Branch**

Tiānjīn Shì Ránqì Jítuán Tàidá Yíngyètīng

天津市燃气集团泰达营业厅

Add: The 2<sup>nd</sup> Ave., TEDA (west of Renaissance TEDA Hotel)

Tiānjīn Jīngjì Jìshù Kāifāqū Dì-2 Dàjiē (Tàidá Wànlì Jiǔdiàn xīcè)

天津经济技术开发区第二大街（泰达万丽酒店西侧）

Tel: 400-081-7668, 66216377

Hours: Mon-Fri: 08:30-12:00, 13:00-16:30

Sat-Sun: 09:00-16:00



Artist: Chloe Taylor (杨依梅)

## Water

**Service hotline for Tianjin City: 96655**

**Service hotline for TEDA: 66200001**

There are at present three types of water meters in Tianjin: pre-pay IC card meter, pay-after-use smart water meter, and manual check water meter.

From November 1, 2015, a tiered water pricing structure has been implemented with a household smart water meter.

<i>annual consumption (Ton)</i>	<i>unit price (RMB)</i>
$\leq 180$	4.9
181-240	6.2
$\geq 241$	8.0

### **NOTICE:**

For the pre-pay IC card user, when there is less than 2 tons of water left in the meter, the water supply will be cut off, as a reminder. When this happens, inserting the IC card can restart the water supply. Pre-payment for water should be purchased ASAP. Both the water IC card and the paper certificate are necessary when purchasing water.

For the pay-after-use smart meter user, the water company sends a bill to the landlord's mobile phone every other month. If the fee is not paid within four months after getting the bill, the water supply will be cut off. **Please refer to Pxx and Pxx for how to** set up this payment via Alipay and WeChat.

For the manual check meter user, the fee is paid face to face, in cash, by WeChat or Alipay, when the water company staff comes every other month.

Tianjin will replace all the water meters with smart meters in the near future.

The water shops are listed below:

### **Branch shops in Tianjin City**

#### **Downtown area**

#### **Tianjin Water Supply Company -Hexi Branch**

Tiānjīn Zìláishuǐ Gōngsī Héxī Yíngyètīng

天津自来水公司河西营业厅

Add: No. 175, Shaoxing Dao, Hexi Dist. (Commercial Section, Sheng Rui Apartment)

Héxī Qū Shàoxīng Dào 175 hào (Shèngruì Gōngyù dǐshāng)

河西区绍兴道 175 号(盛瑞公寓底商)

Tel: 23262695

Hours: Mon-Fri: 08:30-12:00, 13:30-17:30

### Water Park area

#### **Tianjin Water Supply Company – Nankai Ling Ao Lu Branch**

Tiānjīn Zìláishuǐ Gōngsī Nánkāi Líng'áo Lù Yíngyètīng

天津自来水公司南开凌奥路营业厅

Add: No. 2, cross of Hongqi Nanlu and Lingbin Lu, Nankai Dist.

Nánkāi Qū Hóngqí Nánlù yǔ Língbīn Lù jiāokǒu 2 hào

南开区红旗南路与凌宾路交口 2 号

Tel: 88377065

Hours: Mon-Fri: 08:30-18:30

Sat-Sun: 08:30-17:00

### Meijiang area and Original County

#### **Tianjin Water Supply Company - Meijiang Branch**

Tiānjīn Zìláishuǐ Gōngsī Méijiāng Yíngyètīng

天津自来水公司梅江营业厅

Add: Commercial Section, Building 3, **Tian Lan Yuan**, Huandao Xilu, Meijiang Residential Area, Hexi Dist.

Héxī Qū Méijiāng Jūzhùqū Huándǎo Xīlù Tiānlányuán 3 hào lóu dǐshāng

河西区梅江居住区环岛西路天澜园 3 号楼底商

Tel: 88162310

Hours: Mon-Fri: 08:30-18:30

Sat-Sun: 08:30-17:00

#### **Tianjin Water Supply Company - Xin Jia Yuan Branch**

Tiānjīn Zìláishuǐ Gōngsī Xīnjiāyuán Yíngyètīng

天津自来水公司新家园营业厅

Add: Cross of Jingang Express Way and Lishuang Lu, Jinnan Dist.

Jīnnán Qū Jīngǎng Gāosù yǔ Líshuāng Lù jiāokǒu

津南区津港高速与梨双路交口

Tel: 59093333 (inquiry call), 88828930 (repair call)

Hours: Mon-Fri: 08:30-17:00

Sat-Sun: 08:30-12:00, 13:30-17:00



Photographer: Chang Xiaolan (常小兰)

### **Branch shops in TEDA**

#### **TEDA Water Supply Company**

Tàidá Zìláishuǐ Gōngsī

泰达自来水公司

Add: Commercial Section, Dong Fang Ming Ju, The 2<sup>nd</sup> Ave., TEDA

Tiānjīn Jīngjì Jìshù Kāifāqū Dì-2 Dàjiē Dōngfāng Míngjū dīshāng

天津经济技术开发区第二大街东方名居底商

Tel: 25329837

Hours: Mon-Fri: 08:30-16:30

Sat-Sun: 09:00-12:00, 13:00-16:00



Artist: Liu Yihan (刘艺涵)

### **Phone**

You can either keep a credit balance on your mobile phone account or remember to pay the bill every month online or at the branch shops of the three different telecommunication service providers. The telecommunication branch shops are listed below. For the payment online, **please refer to Pxx and Pxx for** how to set up this payment via Alipay and WeChat.

**NOTICE:** The phone service would be terminated if the bill is overdue for a certain amount. Internet access will be affected if it is bound together with your mobile phone.

<i>service provider</i>	<i>service hotline</i>			
<i>China Mobile</i>	<i>10086</i>	-	-	-
<i>China Telecom</i>	<i>10000</i>	-	-	-
<i>China Unicom</i>	<i>10010</i>	-	-	-

#### **China Mobile**

Zhōngguó Yí dòng

中国移动

Service hotline: 10086

### **Branch shops in Tianjin City**

#### **Downtown area**

Add: 1<sup>st</sup> Floor, No. 235, Nanjing Lu, Heping Dist.

Hé píng Qū Nán jīng Lù 235 hào 1 lóu

和平区南京路 235 号 1 楼  
Hours: Mon-Sun: 08:30-18:00

**Water Park area**

Add: No. 9, Section B, Aocheng Commercial Plaza, Binshui Xidao, Nankai Dist.

Nánkāi Qū Bīnshuǐ Xīdào Àochéng Shāngyè Guǎngchǎng B qū 9 hào  
南开区宾水西道奥城商业广场 B 区 9 号

Hours: Mon-Sun: 08:30-18:00

**Meijiang area and Original County**

Add: No. 47-13-14, Commercial Section, The Sixth Hill, Jiefang Nanlu, Hexi Dist. (beside Mcdonald's)

Héxī Qū Jiěfàng Nánlù Dì-6 Tiányuán dǐshāng 47-13-14 hào (Màidāngláo páng)  
河西区解放南路第六田园底商 47-13-14 号 (麦当劳旁)

Hours: Mon-Sun: 08:30-18:00

**Branch shop in TEDA**

Add: East Area, Financial Street, No. 20, Guangchang Donglu, The 3<sup>rd</sup> Ave., TEDA

Tiānjīn Jīngjì Jìshù Kāifāqū Dì-3 Dàjiē Guǎngchǎng Dōnglù 20 hào Jīnróng Jiē  
Dōngqū

天津经济技术开发区第三大街广场东路 20 号金融街东区

Hours: Mon-Sun: 08:30-18:00

**China Telecom**

Zhōngguó Diànxìn

中国电信

Service hotline: 10000

**Branch shops in Tianjin City**

**Downtown area**

Add: No. 217, Chengdu Dao, Heping Dist.

Héping Qū Chéngdū Dào 217 hào  
和平区成都道 217 号

Hours: Mon-Sun: 09:00-19:00

**Water Park area**

Add: B2-125, Aocheng Commercial Plaza, Binshui Xidao, Nankai Dist.

Nánkāi Qū Bīnshuǐ Xīdào Àochéng Shāngyè Guǎngchǎng B2-125  
南开区宾水西道奥城商业广场 B2-125

Hours: Mon-Sun: 09:00-19:00

**Meijiang area and Original County**

Add: Commercial Section, Building 11-12, **Lian Shui Yuan**, cross of Youyi Nanlu and Zhujiang Dao, Hexi Dist.



Héxī Qū Yǒuyì Nánlù yǔ Zhūjiāng Dào jiāokǒu Liánshuǐyuán 11-12 hào lóu dǐshāng  
河西区友谊南路与珠江道交口涟水园 11-12 号楼底商

Hours: Mon-Sun: 08:30-18:30

**Branch shop in TEDA**

Add: 1<sup>st</sup> Floor, Building E5C2, East Area, Financial Street, No. 20, Guangchang Donglu, The  
3<sup>rd</sup> Ave., TEDA

Tiānjīn Jīngjì Jìshù Kāifāqū Dì-3 Dàjiē Guǎngchǎng Dōnglù 20 hào Jīnróng Jiē  
Dōngqū E5C2 zuò 1 lóu

天津经济技术开发区第三大街广场东路 20 号金融街东区 E5C2 座 1 楼

Hours: Mon-Sun: 08:30-18:00

**China Unicom**

Zhōngguó Liántōng

中国联通

Service hotline: 10010

**Branch shops in Tianjin City**

**Downtown area**

Add: No. 62, Chifeng Dao, Heping Dist.

Héping Qū Chífēng Dào 62 hào

和平区赤峰道 62 号

Hours: Mon-Sun: 09:00-18:00

**Water Park area**

Add: Commercial Section, **Ao Xiang Yuan**, No. 150, Weijin Nanlu, Xiqing Dist.

Xīqīng Qū Wèijīn Nánlù 150 hào Àoxiángyuán dǐshāng

西青区卫津南路 150 号奥翔园底商

Hours: Mon-Sun: 08:30-17:30

**Meijiang area and Original County**

(1) Add: No. 101, Meijiang Dao, Hexi Dist. (opposite to Security Bureau)

Héxī Qū Méijiāng Dào 101 (Ānquánjú duìmian)

河西区梅江道 101 号 (安全局对面)

Hours: Mon-Sun: 09:00-18:00

(2) Add: Opposite Haihe Hospital, Shuanggang Town, Jinnan Dist.

Jīnnán Qū shuānggǎng Zhèn Hǎihé Yīyuàn duìmian

津南区双港镇海河医院对面

Hours: Mon-Sun: 08:30-17:30

**Branch shop in TEDA**

Add: Cross of Xincheng Donglu and Shengda Jie, TEDA (behind TEDA International  
Cardiovascular Hospital)

Tiānjīn Jīngjì Jìshù Kāifāqū Xīnchéng Dōnglù yǔ Shèngdá Jiē jiāokǒu (Tàidá Guójì Xīn-xuèguǎnbìng Yīyuàn hòumian)

天津经济技术开发区新城东路与盛达街交口（泰达国际心血管病医院后面）

Hours: Mon-Sun: 08:30-17:30



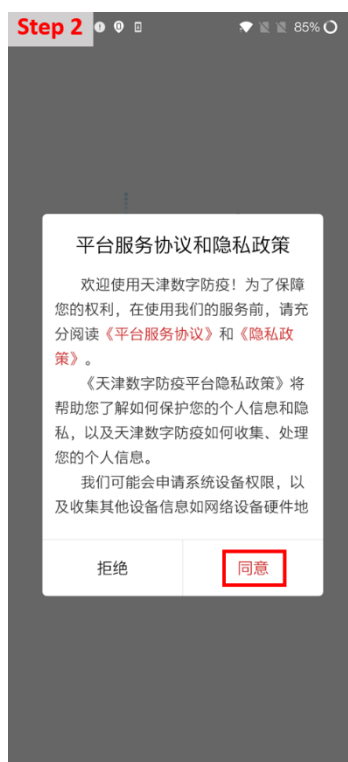
Artist: Lu Yuquan (卢玉泉)

### -How to set up Tianjin Digital Epidemic Prevention APP

Please refer to Steps 1 to 5 for how to register on Tianjin Digital Epidemic Prevention APP.



Scan this QR Code to download



**Step 4** 个人注册

请选择证件类型 (必填) **Certificate type**

请选择性别 (必填) **Gender**

请输入证件号码 (必填) **Passport No.**

请输入姓名 (必填) **Name**

请输入手机号 **Phone No.**

请输入验证码 **Verification code**

请输入设置密码 (必填) **Set password**

请再次确认密码 (必填) **Input password again**

密码为6-18位, 纯字母、纯数字、字母加数字, 均可

请选择当前居住地区 (必填)

请输入小区/村等地址 (必填)

请输入楼栋与门牌号详细地址 (必填)

\*为疫情防控, 请保证填写地址信息的准确性

☐ 阅读并同意《平台服务协议》和《隐私政策》

**Submit**

**Back** **OK 确认**

**Certificate type**

普通护照 **Passport**

台湾通行证

**Gender**

男 **Male**

女 **Female**

**District, street, community**

静海区 医疗卫生机构街道 解放路社区

蓟州区 劝业场街道 达文里社区

和平区 小白楼街道 大同道社区

河东区 五大道街道 开封道社区

河西区 新兴街道

**Step 5**

您好, 欢迎来到  
天津数字防疫平台

Phone No.  
手机号/身份证/普通护照/台湾通行...

Password  
请输入密码

☐ 记住密码 **Remember the password**

**Log in**

**Back** **OK 确认**

☐ 阅读并同意《平台服务协议》和《隐私政策》

There are the functions of this APP.

NOTICE: NAT = Nucleic Acid Testing

**Function 1**  
**NAT**

天津数字防疫

免费进行核酸检测 当前您

张\*\* (本人) **已实名**

身份证: \*\*\*\*\*

**14:16:28**

**Scan venue code**

**添加家庭成员** **未筛查报备**

**Add family member** **Miss mass NAT report**

**筛查二维码** **核酸报告** **常用筛查点** **个人中心**

**Function 2**  
**NAT Report**

**核酸报告查询**

查询更便捷 / 结果更直观 / 报告可保存

天津市新型冠状病毒核酸检测报告单  
TIANJIN COVID-19 Nucleic Acid Examination Report

**保存到相册** **获取最新报告**

**Download** **Refresh**

**筛查二维码** **核酸报告** **常用筛查点** **个人中心**

**Function 3**  
**Pass Page**

Change member  
张\*\* (本人) **切换成员**

**核酸检测结果 NAT Report** 详情

**24** 小时 **48** 小时 **72** 小时 **6** 天内 **7** 天内

**2022-09-21 (周三)**  
**14:16:43**

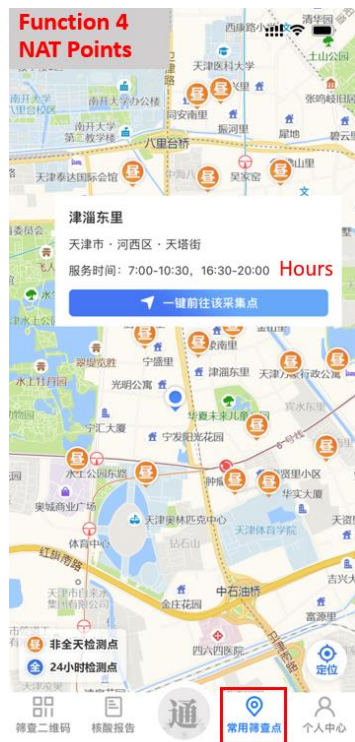
**Scan venue code**

**疫苗接种**  
已接种第 **2** 针

**通信行程码**  
查看您7天是否到访过中高风险地区

**立即查看**

**筛查二维码** **核酸报告** **常用筛查点** **个人中心**



Artist: Wang Yachun (王雅淳)

#### -Useful telephone numbers

<b>E-SMART Relocation Consultants Co., Ltd.</b>	28360997, 13902119790
<b>clinics and hospitals:</b>	
Raffles Medical Tianjin Clinic	23520143
Tianjin United Family Hospital	58568500, 4008-919191
<b>schools:</b>	
International School of Tianjin (IST)	28592001
TEDA Global Academy	66226158
Tianjin International School (TIS)	83710900
Wellington College International Tianjin	87587199
<b>emergency:</b>	
ambulance	120 Chinese speaker
fire	119
police	110



Artist: Meng Qingguo (孟庆国)

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