Communications

The following companies provide door-to-door express mail and parcel services:

DHL: 95380
EMS: 11183
FedEx: 800-988-1888
SF: 95338

Internet access is widely available in residential estates. The monthly charge differs with the Internet bandwidth you need and the choice of service providers. The two major providers are China Unicom and China Telecom.

Internet usage is usually is free-of-charge in serviced apartments.

DDD and IDD calls

Domestic Direct Dial (DDD) has an area code for each city in China, which you need to dial before the telephone number when making a China long distance call.
For example:

Beijing	北京	(010)
Changchun	长春	(0431)
Changsha	长沙	(0731)
Chengdu	成都	(028)
Chongqing	重庆	(023)
Fuzhou	福州	(0591)
Guangzhou	广州	(020)
Guiyang	贵阳	(0851)
Ha'erbin	哈尔滨	(0451)
Haikou	海口	(0898)
Hangzhou	杭州	(0571)
Hefei	合肥	(0551)
Hohhot	呼和浩特	(0471)
Hongkong	香港	(00852)
Jinan	济南	(0531)
Kunming	昆明	(0871)
Lanzhou	兰州	(0931)
Lhasa	拉萨	(0891)
Macao	澳门	(00853)
Nanchang	南昌	(0791)

Nanjing	南京	(025)
Nanning	南宁	(0771)
Shanghai	上海	(021)
Shenyang	沈阳	(024)
Shijiazhuang	石家庄	(0311)
Taiyuan	太原	(0351)
Tianjin (including TEDA)	**天津(含泰达)**	**(022)**
Urumqi	乌鲁木齐	(0991)
Wuhan	武汉	(027)
Xi'an	西安	(029)
Xining	西宁	(0971)
Yinchuan	银川	(0951)
Zhengzhou	郑州	(0371)

International Direct Dial (IDD) in non-serviced accommodations needs a separate application by the landline owner in advance.

Mobile phone

In Tianjin, everybody owns a mobile phone. They are easily purchased on-line, at digital product shops, department stores and major supermarkets. To buy a SIM card, bring your passport to one of the following service providers:

China Mobile
zhōng guó yí dòng
中国移动
Service hotline: 10086
Website: www.10086.cn
Number segments: 134~139, 144, 147, 150~152, 157-159, 172, 178, 182-184, 187, 188, 198, 195004, 195823, 195828 and 195829.
To apply a SIM card, bring the passport in person. Besides, a local person's ID card copy is requested as guarantee at China Mobile.

China Telecom
zhōng guó diàn xìn
中国电信
Service hotline: 10000
Website: www.189.cn
Number segments: 133, 153, 173, 177, 179, 180, 181, 189, 191 and 199.
To apply a SIM card, bring the passport in person.

China Unicom
zhōng guó lián tōng
中国联通
Service hotline: 10010
Website: www.10010.com

Number segments: 130~132, 155, 156, 166, 175, 176, 185 and 186.
To apply a SIM card, bring the passport in person.

An additional subscription is needed if you require roaming services on your Chinese-SIM-card mobile phone. Ensure that your mobile phone account balance has more than RMB200. You can subscribe to roaming by dialing your mobile service provider's service hotline, as listed above. You may opt to subscribe for limited or open period roaming. Roaming service terminates when your phone account balance is used up.

Phone bills payment

You can maintain a high balance in your landline and mobile phone accounts, or remember to pay the phone bills monthly. To check the outstanding amount, please dial the service provider's service hotline. Overdue outstanding bill charges may render your services to be terminated, including your Internet access.

Recommended APPs

WeChat(微信 wēi xìn)

Download and install WeChat (微信 wēi xìn) on your smartphone. This is a "must" for living in China. You can use it for making free phone calls and video calls; for sending and receiving texts, voice messages, pictures and videos; for having group chats and meetings; for exchanging locations and doing GPS navigation. What's more important for WeChat nowadays is that you can use WeChat to make payments by binding it with your bank account. Cash, wallet and credit cards are all out of date!

How to use "WeChat" (微信)

<u>Download</u>
Input "WeChat" (微信 wēi xìn) in your App Store or My App to download the App. (as in picture 1)

<u>Registration</u>
The following steps will show you how to register,
- Fill in the personal information required (as in picture 2)
- Tick "我已阅读并同意" (I have read it and agreed…) and then click "下一步" (next step). (as in picture 3)
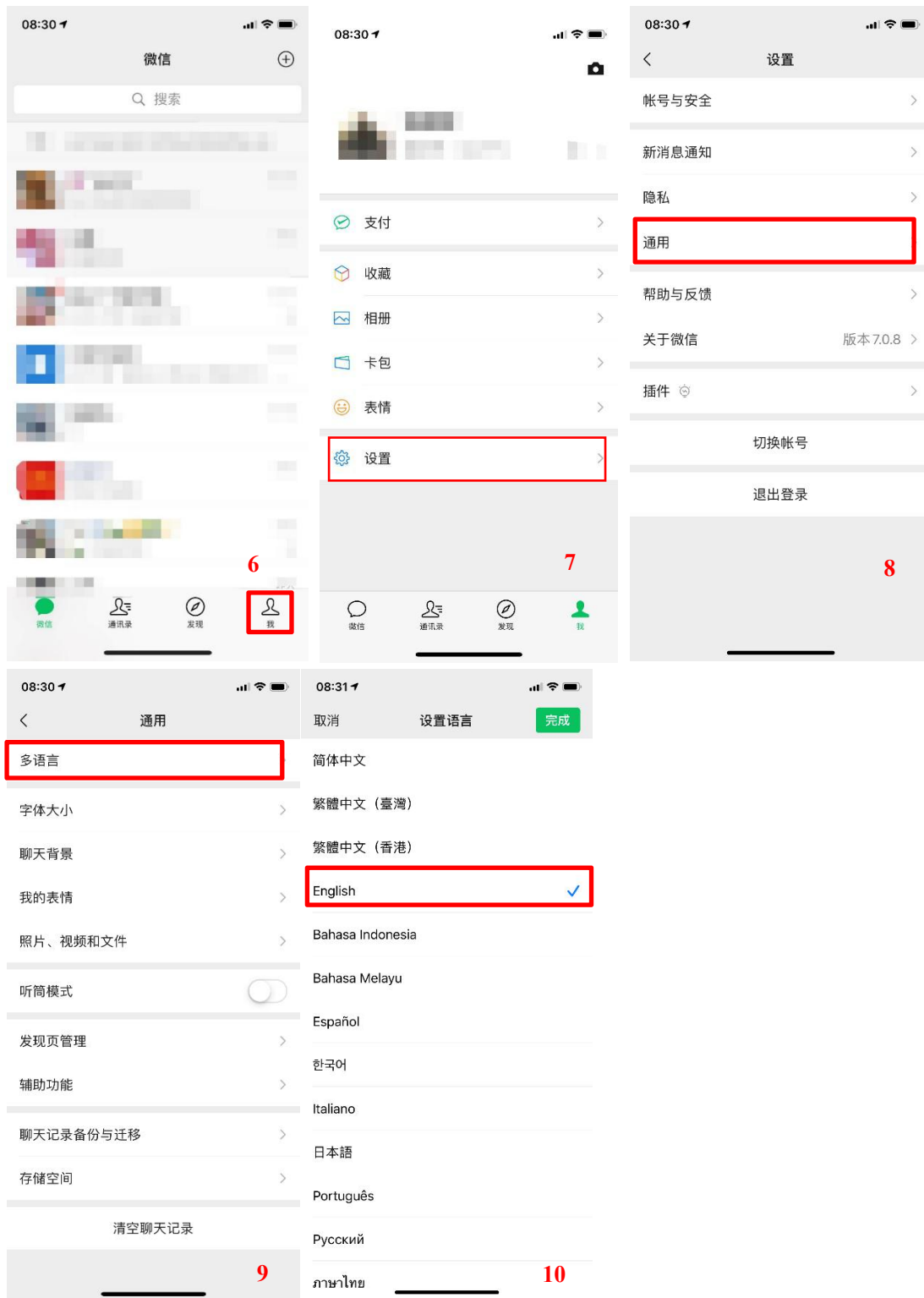- Click "开始" start to verify identification. (as in picture 4)

- Slide the puzzle to complete. (as in picture 5)

2

3

4

5

Setting up language

Click the "little guy icon" (as in picture 6) on the bottom right of the screen and then go through the four steps to set it up.

设置(as in picture 7) → 通用(as in picture 8) → 多语言(as in picture 9) → English (as in picture 10)

Social Platform

-Adding contacts by inputting WeChat ID or mobile number of your contact.

a. Click the "little guy icon" (as in picture 11)

b. Click "Add Contacts" (as in picture 12)

c. Input the WeChat ID or mobile phone number of your contact. (as in picture 13)

d. Click "Add" (as in picture 14)

e. Input your greeting to your contact. (as in picture 15)

g. Once your contact accepts your request, you can start chatting.
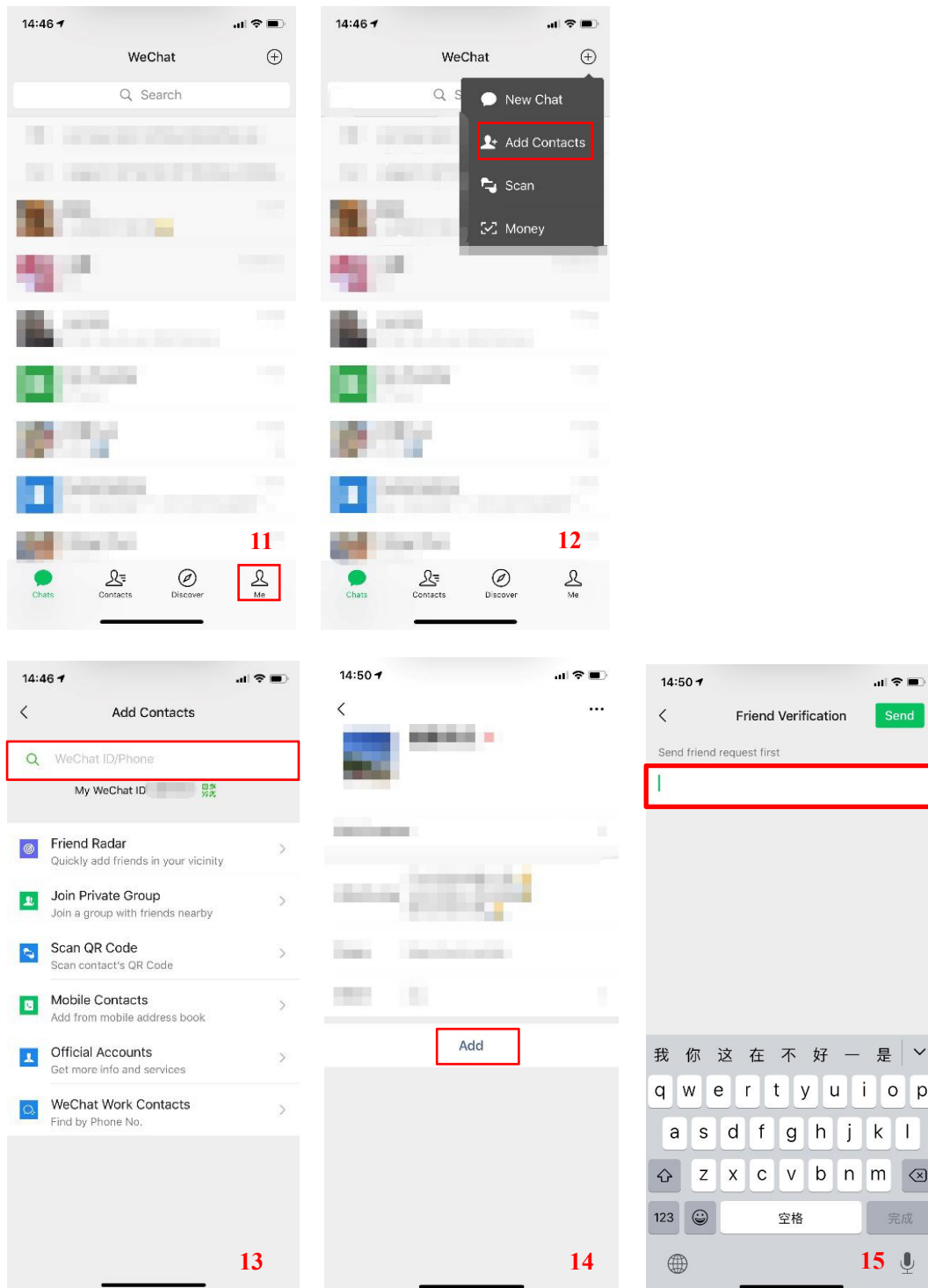

-Adding contacts by scanning a QR Code.

a. Click the 'little guy icon' (as in picture 16) on the bottom right corner of the screen.

b. Click 'My QR Code' (as in picture 17)

c. Show your QR Code to your contact and let them add you. (as in picture 18)

d. Vice versa, you can scan their QR Code (as in picture 19 and 20).

**16**

17

18

19

20
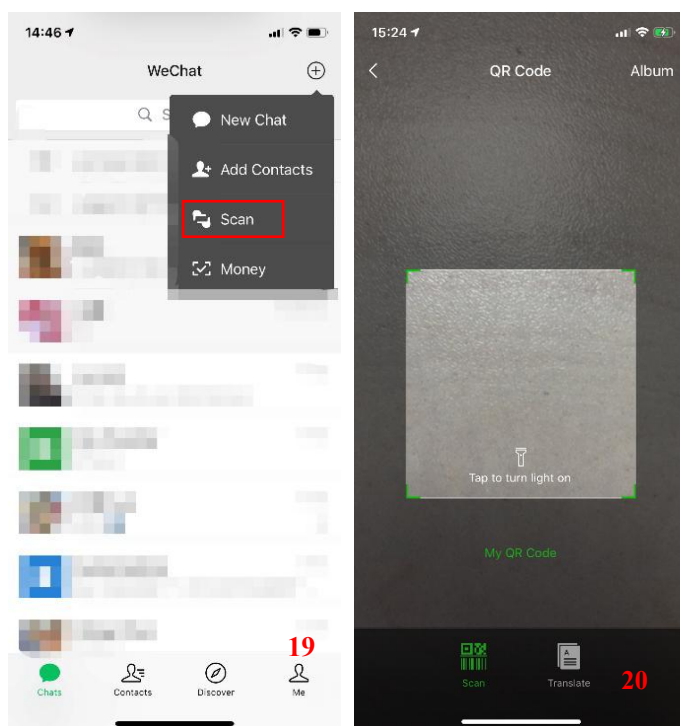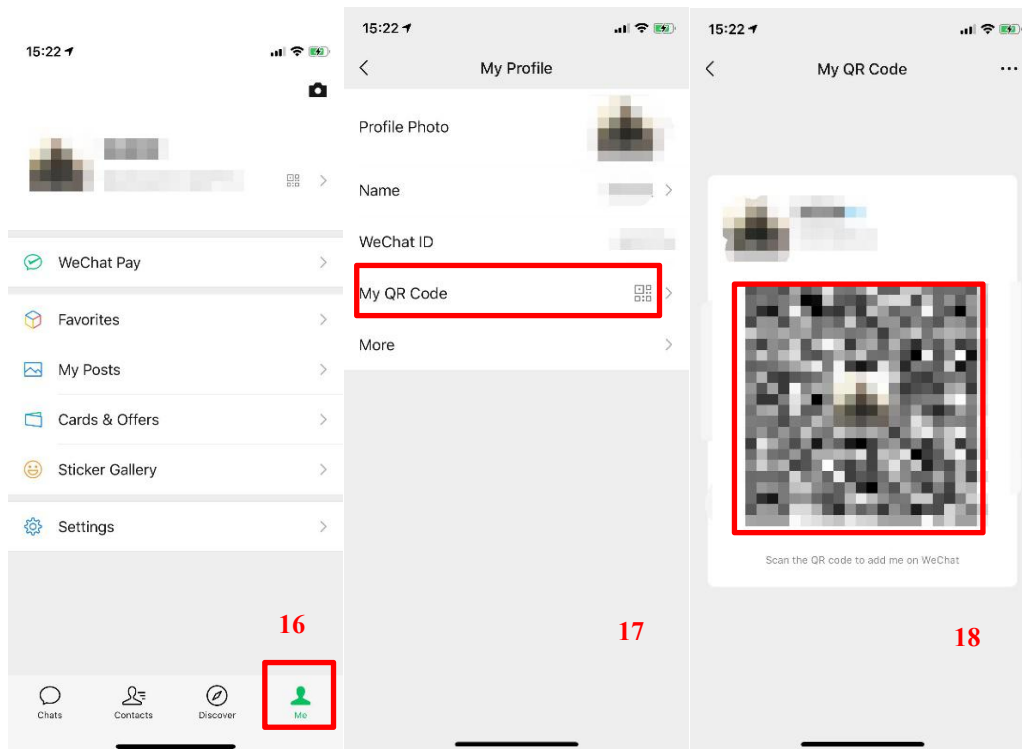
-Chat privately.

a. Click the 'Contacts' (as in picture 21) on the bottom of the screen.

b. Find the contact you require within the address list. (as in picture 22)

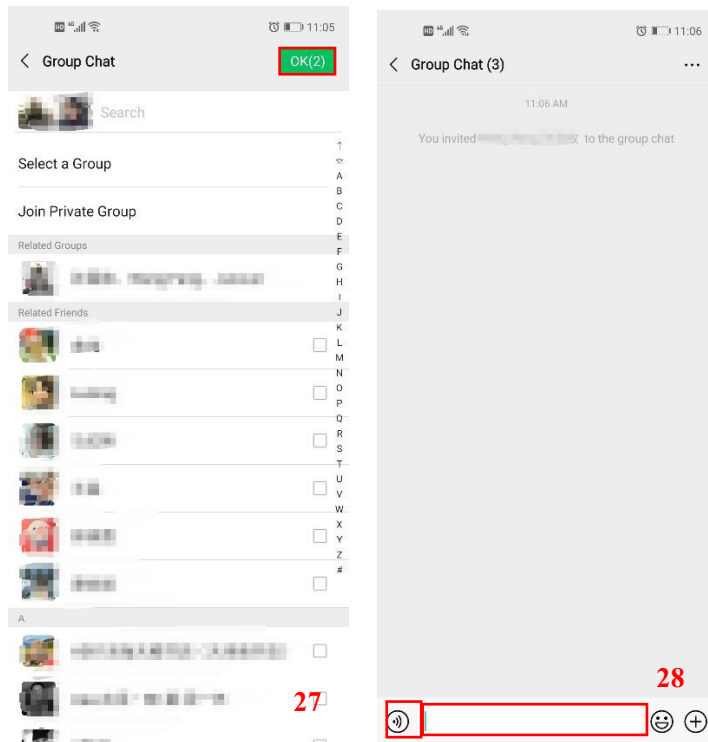c. Click his/her name and chat with him/her (as in picture 23)

21 22 23
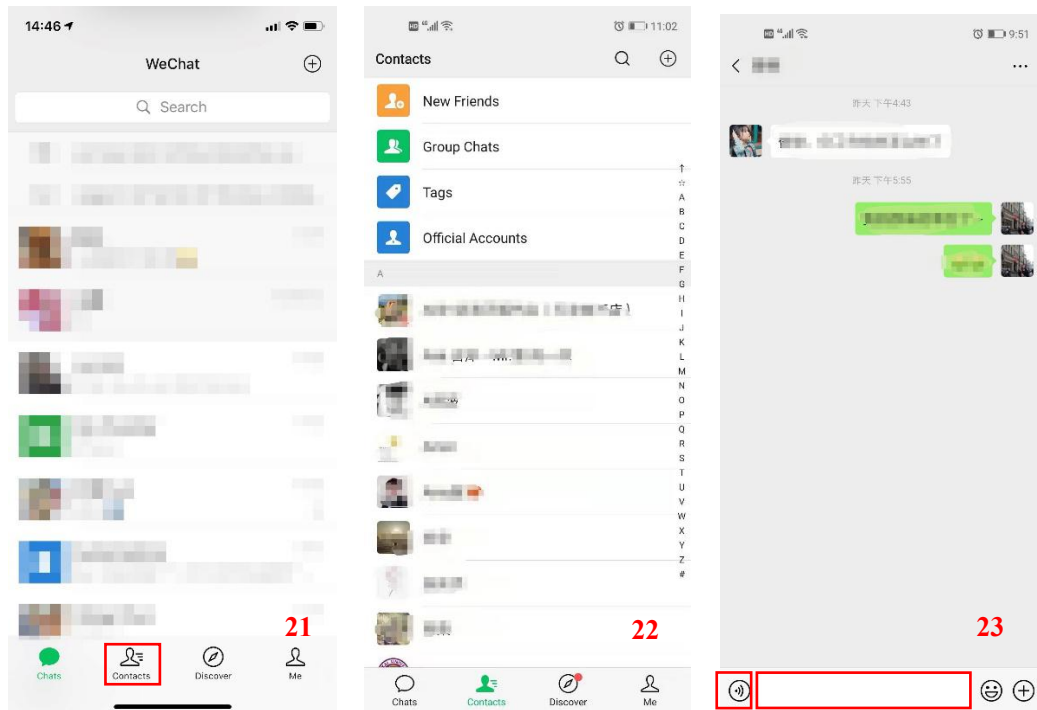
-Chat in a group, up to 500 people.

a. Click "New Chat" (as in picture 24)

b. Find the contact in the address list. (as in picture 25)

c. Click his/her name and add him/her. (as in picture 26)

d. Click "OK" (as in picture 27)
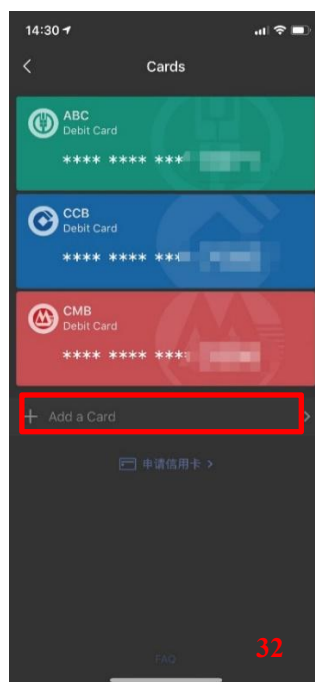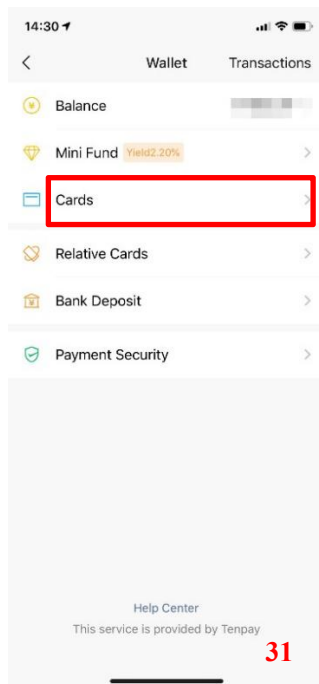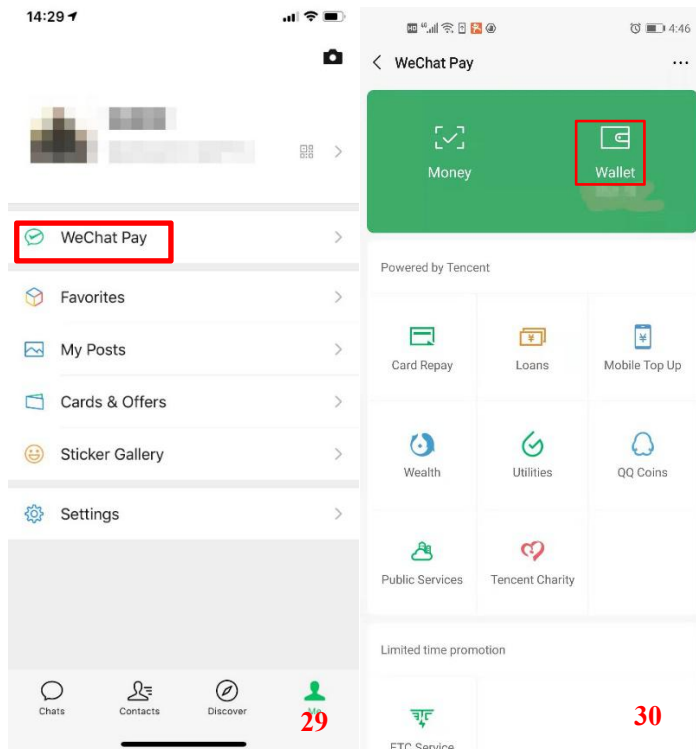
e. Group Chat is done. (as in picture 28)

24 25 26

27

28
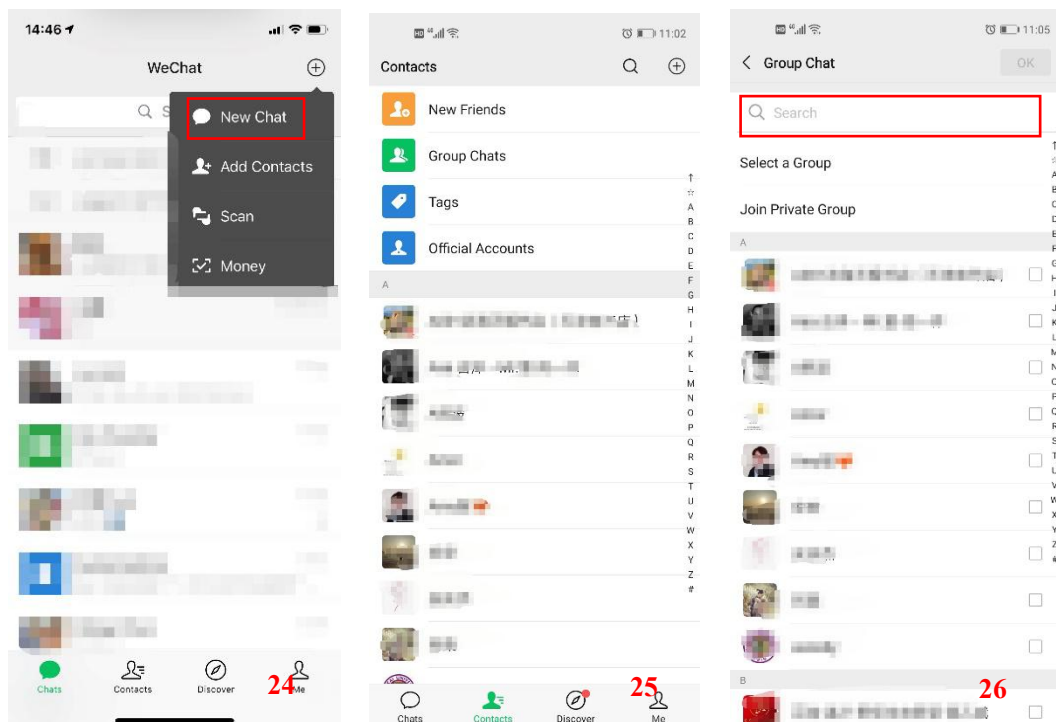
Mobile pay by WeChat

-Binding bank card

    a. Click "WeChat Pay" (as in picture 29)

    b. Click "Wallet" (as in picture 30)

    c. Click "Cards" (as in picture 31)

    d. Add your bank card (as in picture 32)

    e. Input a password, this is not your bank card pin code, but a password for WeChat payments only. (as in picture 33)

    f. Input your name and your bank card number, and then click the "Next". (as in picture 34)

    g. Input your phone number which is linked to your bank account. (as in picture 35)

    h. Input the verification code received by your phone. (as in picture 36)

    j. Done! You can use WeChat pay now. (as in picture 37)

Note:

To properly bind the card to your WeChat account, all of this information must be the same as in your bank document.

14:29

WeChat Pay

WeChat Pay

Favorites

My Posts

Cards & Offers

Sticker Gallery

Settings

Chats   Contacts   Discover

29

WeChat Pay

Money   Wallet

Powered by Tencent

Card Repay   Loans   Mobile Top Up

Wealth   Utilities   QQ Coins

Public Services   Tencent Charity

Limited time promotion

ETC Service

30

14:30

Wallet   Transactions

Balance

Mini Fund Yield2.20%

Cards

Relative Cards

Bank Deposit

Payment Security

Help Center

This service is provided by Tenpay

31

14:30

Cards

ABC
Debit Card
**** **** ***

CCB
Debit Card
**** **** ***

CMB
Debit Card
**** **** ***

+ Add a Card

申请信用卡 >

FAQ

32

14:30

Cancel

Add a Card

Enter payment password to verify

1	2	3
4	5	6
7	8	9
	0	⌫

33

14:30

Cancel   Add a Card

Link it to bank card of card holder

Name

Card No.

Next

1	2	3
4	5	6
7	8	9
	0	⌫

Provided by Tenpay   **34**

14:30

‹   Card Information

Select your bank card type

Bank   CMB

Card Type   Debit Card

Phone   Registered with bank   ⓘ

☑ Accept "User Agreement"

Next

35

9:28

‹ Phone Verification

Receive verification code: 187****2901

SMS verification required to bind bank card

Verification Code   ✕   Resend(38)

No verification code received?

Next

@	1	2	3	⌫
.	4	5	6	☺
+				
-	7	8	9	一项
符号		0	返回	

36

9:28

✓

Added CCB Debit Card

Done

37

Note:

WeChat wallet verification

You need to make wallet verification when you pay via WeChat for the first time.

The following steps will show you how to verify,

- When you pay for the first time, you will receive this message. Please click "View" (as in picture

38)

- You need to fill in your passport number, mobile phone number, and submit a photo of your passport and you. (as in picture 39)

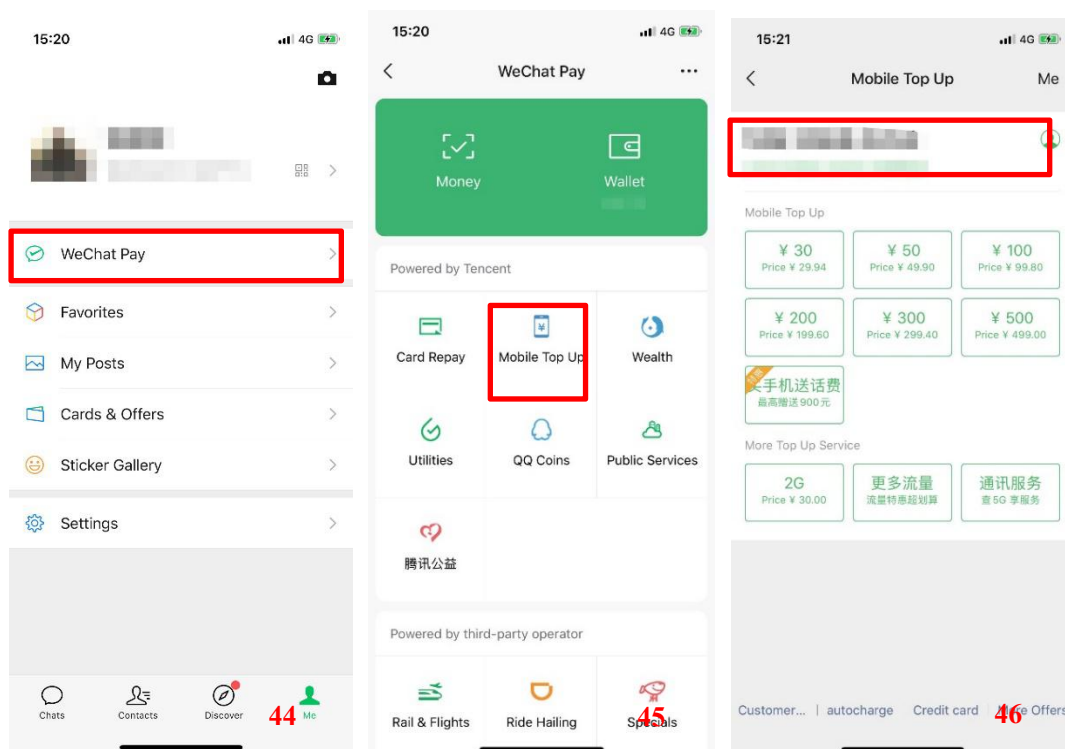*- You can use your wallet after a few seconds.*
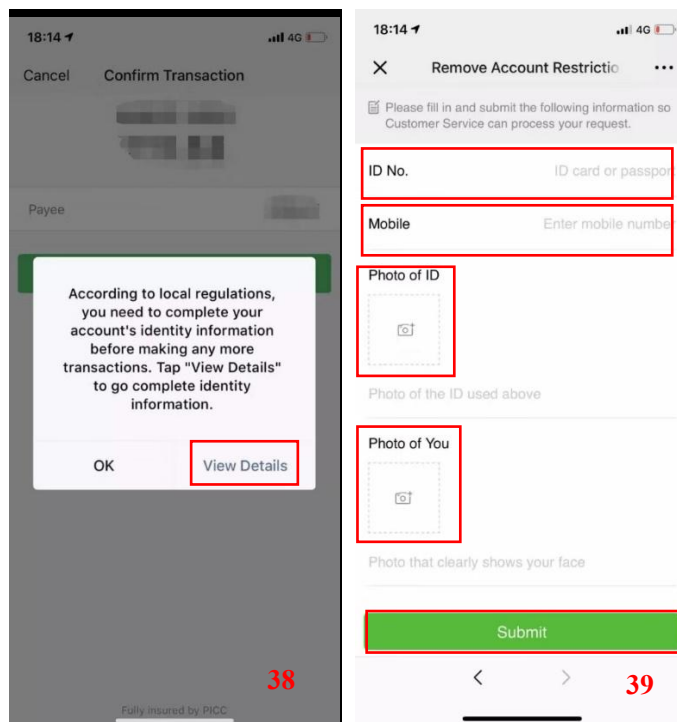
-Pay via WeChat

    a. Pay at shops/restaurants etc.

- Click "Money" (as in picture 40) and show your QR Code to pay. (as in picture 41)

- Or, click the "WeChat Pay" (as in picture 42) and then click the "Money" (as in picture 43), then you will get your QR Code. (as in picture 41)

42   43
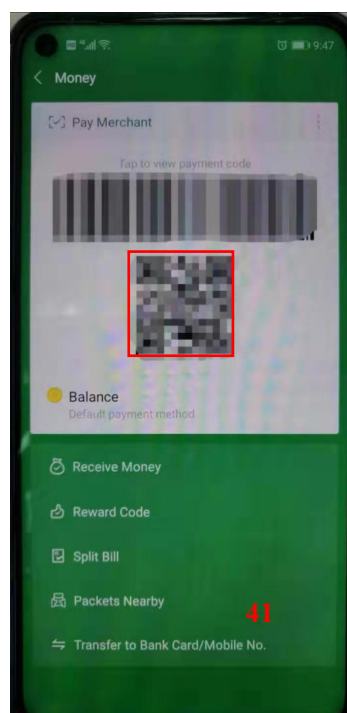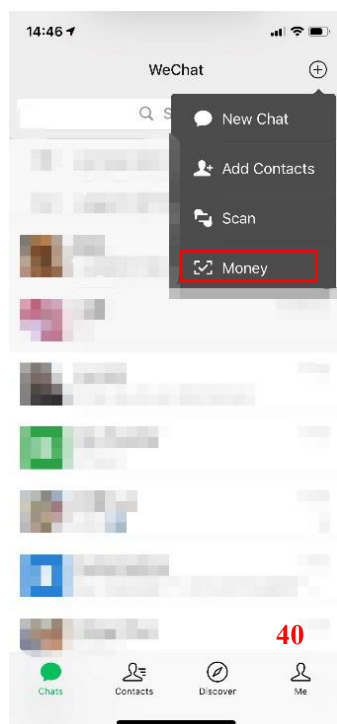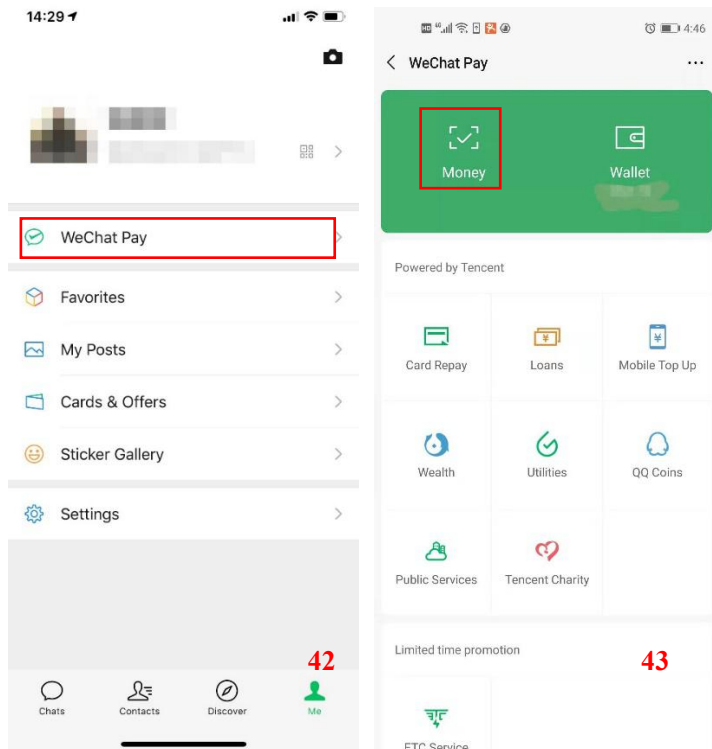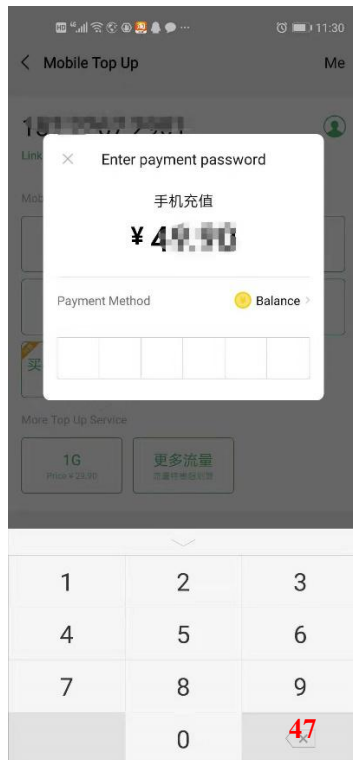
b. Pay phone bill
   - Click the "WeChat Pay". (as in picture 44)
   - Click "Mobile Top Up". (as in picture 45)
   - Input your phone number and select the amount to top up. (as in picture 46)
   - Input your WeChat password (as in picture 47)
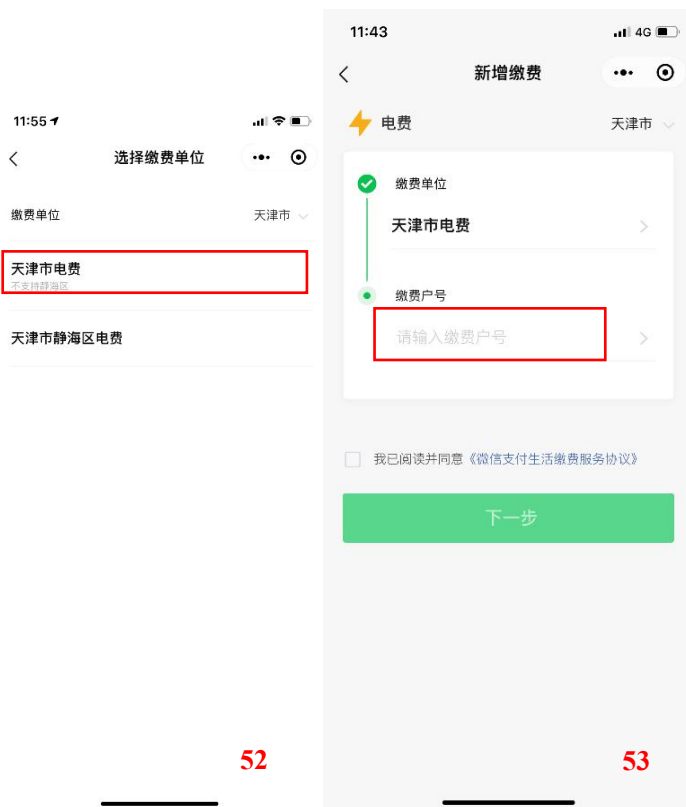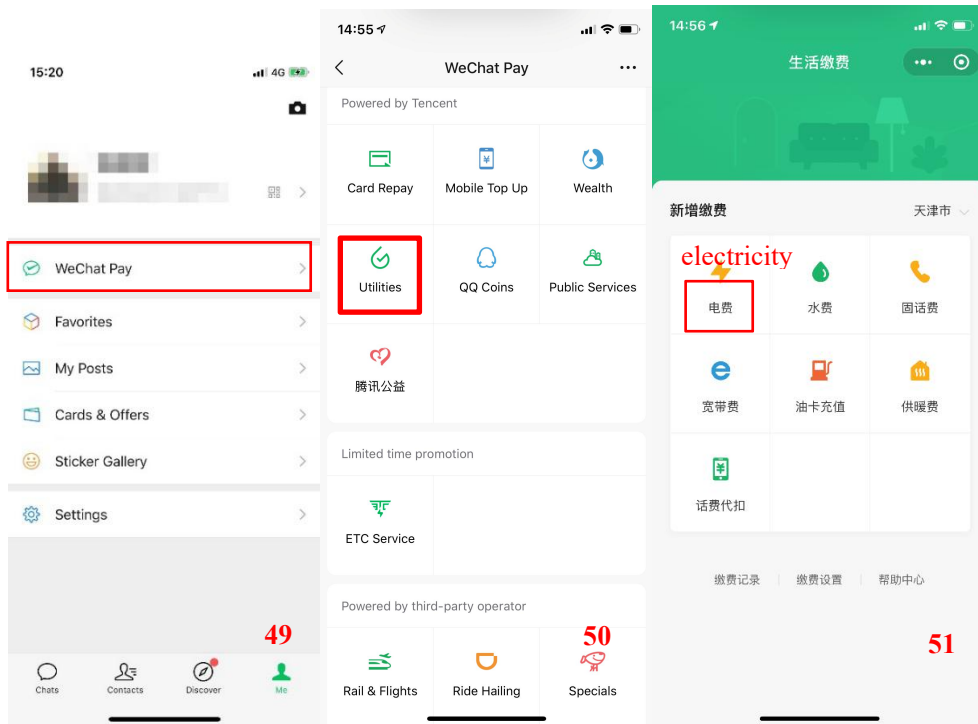   - Payment done (as in picture 48)

44   45   46

×   Enter payment password

手机充值

¥ 4 9. 9 0

Payment Method   Balance ›

More Top Up Service

1G   更多流量
Price ¥ 23.90

1	2	3
4	5	6
7	8	9
	0	⌫ **47**

✔ Payment successful

手机充值

¥ 4 9. 9 0

Done   **48**

c. Pay electricity fee

  - Click "WeChat Pay" (as in picture 49)

  - Click "Utilities" (as in picture 50)

  - Click "electricity" (as in picture 51)

  - Click "天津市电费" (as in picture 52)

  - Click "缴费户号" (as in picture 53)

  - Input "缴费户号"10-digit electricity account number and "手机号" mobile number. (as in picture 54)

  - Input the name of your apartment and tick "我已阅读并同意" (I have read it and agreed…) and then click "下一步" (next step). (as in picture 56)

  - Input how much you want to pay, and then click "立即缴费" (pay at once). (as in picture 57)

  - Input your WeChat password. (as in picture 58)

  - Payment done. (as in picture 59)

Note:

The electricity company and 10-digit electricity account number, please refer to 购电证 electricity book. (as in picture 55)

49

WeChat Pay
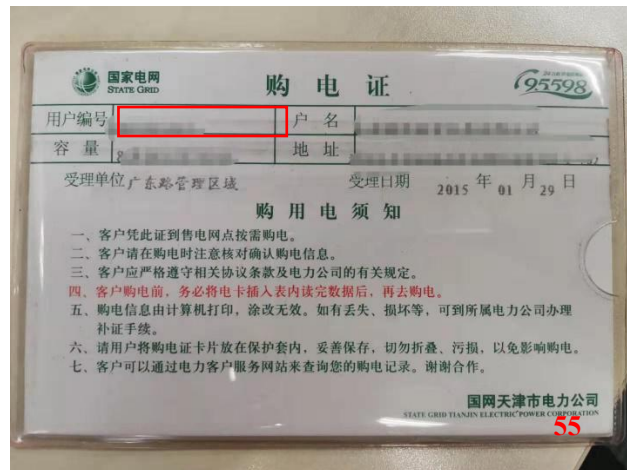Powered by Tencent

Card Repay   Mobile Top Up   Wealth

Utilities   QQ Coins   Public Services

腾讯公益

Limited time promotion

ETC Service

Powered by third-party operator

Rail & Flights   Ride Hailing   Specials

50

生活缴费

新增缴费   天津市

electricity

电费   水费   固话费

宽带费   油卡充值   供暖费

话费代扣

缴费记录 | 缴费设置 | 帮助中心

51

选择缴费单位

缴费单位   天津市

天津市电费
不支持静海区

天津市静海区电费

52

新增缴费

电费   天津市

缴费单位
天津市电费

缴费户号
请输入缴费户号

我已阅读并同意《微信支付生活缴费服务协议》

下一步

53

缴费户号　10位用户编号,请查看账单/短信　**Input 10-digit account number**

手机号　请输入首次签约的手机号　**Input your mobile**

确认缴费编号

54

55

〈 新增缴费

⚡ 电费　天津市 ⌄

✓ 缴费单位
天津市电费 〉

✓ 缴费户号
〉

设置分组
〉

☑ 我已阅读并同意《微信支付生活缴费服务协议》

下一步

56

〈 账单详情

⚡

应缴金额　0.00元

缴费户名
缴费户号
缴费单位　天津市电费
地址

输入金额

50元　100元　150元

立即缴费

缴费记录

57

58

59
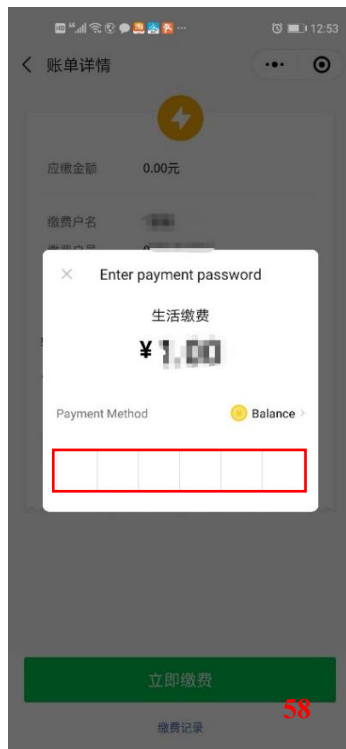
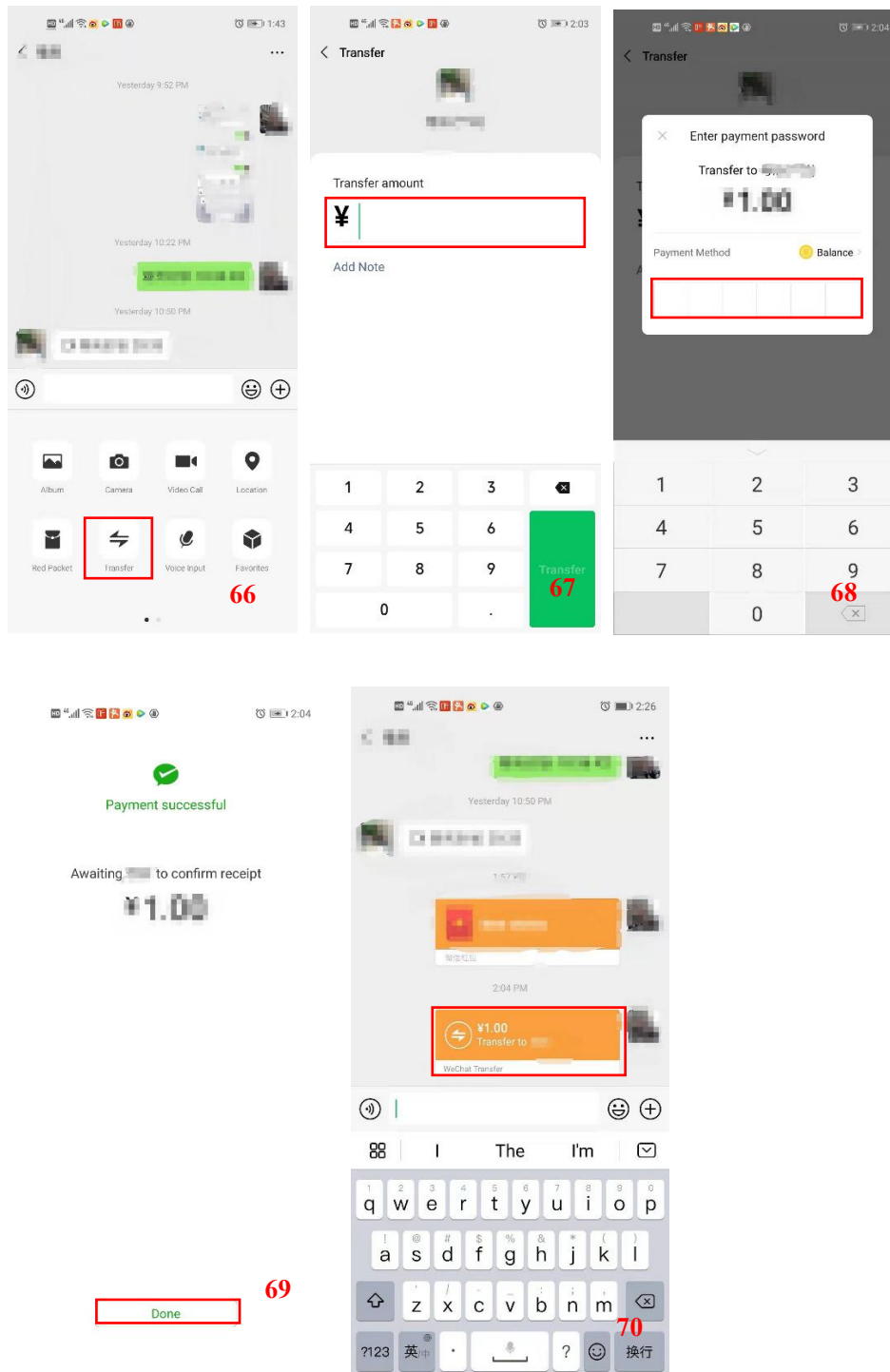d. Send/receive money from/to your friends.

    - Click "+" (as in picture 60)

    - Click "Red Pocket" (as in picture 61).

  - Input the amount you want to send, and you can write your best wishes. Then click the "Prepare Red Packet" (as in picture 62)

   -Input your WeChat password. (as in picture 63)

   -Send done. (as in picture 64)

   - When your friend clicks the Red Pocket, the money will get into his/her wallet. (as in picture 65)

   - Vice versa, you can receive his/her money.

Note:

Send Red pocket, maximum amount is RMB200.
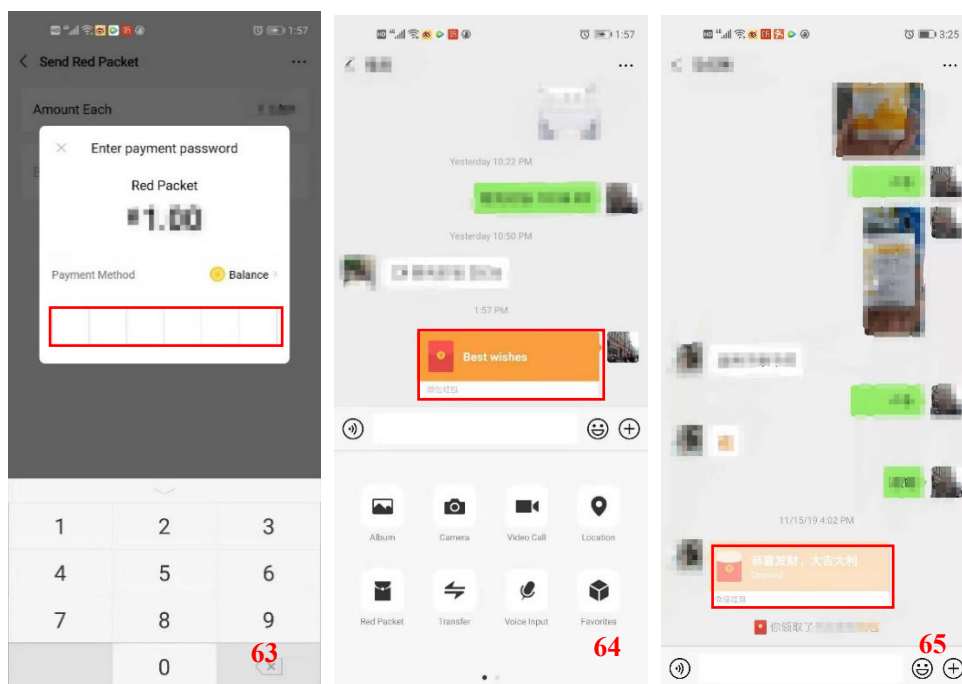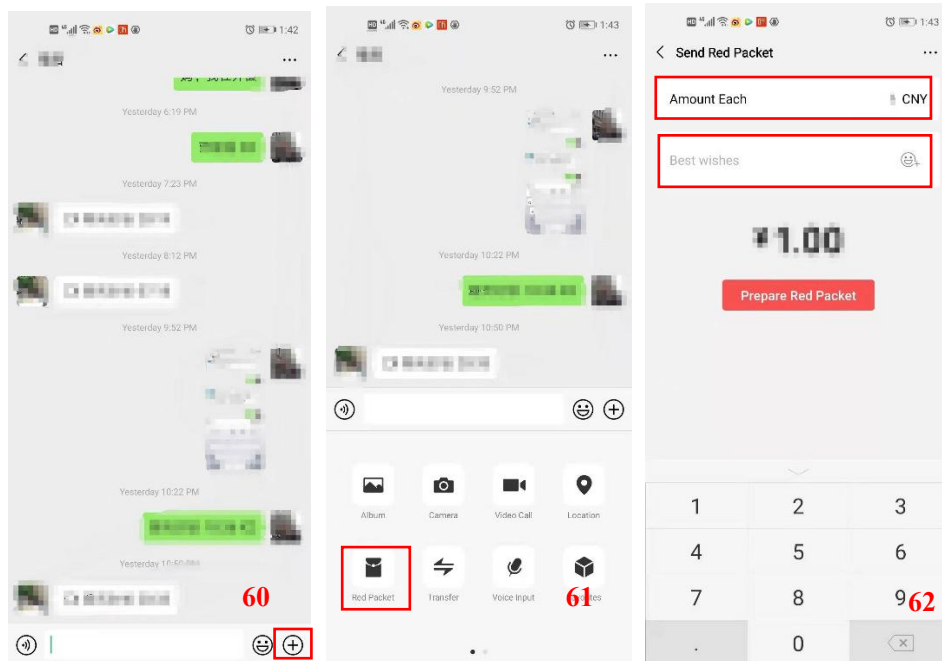
e. Transfer money, each withdrawal of more than RMB1000 is charged a 0.1% fee.
  - Click "Transfer" (as in picture 66)
  - Input the amount you want to transfer (as in picture 67)
  - Input your WeChat password (as in picture 68)
  - Send done (as in picture 69)
  - Wait for your friend to accept. When your friend clicks the "WeChat transfer", the money will get into his/her wallet. (as in picture 70)
  - Vice versa, you can receive his/her money.

66

67

68
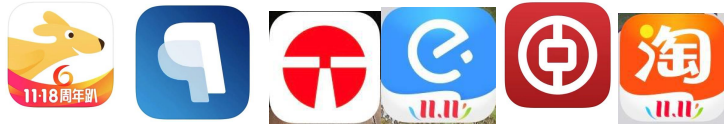
Transfer amount

¥

Add Note

Enter payment password

Transfer to

¥1.00

Payment Method　　　　● Balance ›

Payment successful

Awaiting ▨ to confirm receipt

¥1.0▨

69

Done

¥1.00
Transfer to
WeChat Transfer

70

f. Apply for Health Code

Other useful APPs   <mark>参考书 P38 页，所有的图标都改为圆角</mark>

<mark>Please refer to P29 about how to download and use **WeChat,** P222 about **Tianjin Subway,** P209 about **Alipay,** P225 about **DiDi.**</mark>

<mark>**-Postal service**</mark>

Post offices

To post a parcel abroad, customs inspection is compulsory. Do not seal it until you receive the "stamp of approval" from customs inspection, on the parcel. All post offices accept cash payment only. There is a value limit of RMB800-1000 for a parcel posted abroad.

To post a parcel abroad, bring your passport and cash in person.

Binjiang Dao Post Office
bīn jiāng dào yóu jú
滨江道邮局
Add: No. 125, Binjiang Dao, Heping Dist.
　　hé píng qū bīn jiāng dào 125 hào
　　和平区滨江道 125 号
Tel: 27116026
Hours: Mon-Sun: 09:00-17:30

Jinnan Post Office
jīn nán yóu jú
津南邮局
Add: No. 176, Jingu Lu, Jinnan Dist.
　　jīn nán qū jīn gū lù 176 hào

津南区津沽路 176 号

Tel: 88914383

Hours: Mon-Sun: 09:00-17:30

Liqizhuang Post Office

lǐ qī zhuāng yóu jú

李七庄邮局

Add: Commercial Section, Building 1, Aoxiang Yuan, No. 150, Weijin Nan Lu, Nankai Dist.

nán kāi qū wèi jīn nán lù 150 hào ào xiáng yuán 1 hào lóu dǐ shāng

南开区卫津南路 150 号奥翔园 1 号楼底商

Tel: 23382410

Hours: Mon-Sun: 09:00-17:30

Meijiang Post Office

méi jiāng yóu jú

梅江邮局

Add: No. 107, Meijiang Dao, Meijiang Residential Area, Hexi Dist.

hé xī qū méi jiāng jū zhù qū méi jiāng dào 107 hào

河西区梅江居住区梅江道 107 号

Tel: 88360379

Hours: Mon-Sun: 09:00-17:00

Minyuan Post Office

mín yuán yóu jú

民园邮局

Add: No. 101, Changsha Lu, Heping Dist.

hé píng qū cháng shā lù 101 hào

和平区长沙路 101 号

Tel: 23305181

Hours: Mon-Sun: 09:00-17:30

The very first stamp in China was issued at this post office in 1878.

Tianjin Railway Station Post Office

dōng zhàn yóu jú

东站邮局

Add: No. 86, Haihe Dong Lu, Hedong Dist. (beside the Tianjin Railway Station)

hé dōng qū hǎi hé dōng lù 86 hào （tiān jīn zhàn páng）

河东区海河东路 86 号（天津站旁）

Tel: 24213296, 24217528

Hours: Mon-Sun: 09:00-17:30

This is the headquarters of the post offices in Tianjin. It can provide all the international postal service, which some branch offices may not be able to provide.

Tiyuanbei Post Office

tǐ yuàn běi yóu jú

体院北邮局

Add: No. 6, Huanhu Zhong Dao, Hexi Dist.

hé xī qū huán hú zhōng dào 6 hào
河西区环湖中道 6 号
Tel: 23554669
Hours: Mon-Sun: 09:00-17:30

Write a country's name in Chinese

To expedite mails and parcels sorting and delivery, ensure that you have written the destination country name in Chinese besides other languages. Here are some examples:

Argentina	阿根廷		Indonesia	印度尼西亚		Poland	波兰
Australia	澳大利亚		Iran	伊朗		Portugal	葡萄牙
Austria	奥地利		Ireland	爱尔兰		Saudi Arabia	沙特阿拉伯
Belgium	比利时		Israel	以色列		Singapore	新加坡
Brazil	巴西		Italy	意大利		South Africa	南非
Canada	加拿大		Japan	日本		Spain	西班牙
Chile	智利		Korea	韩国		Sri Lanka	斯里兰卡
Columbia	哥伦比亚		Malaysia	马来西亚		Sweden	瑞典
Costa Rica	哥斯达黎加		Mexico	墨西哥		Switzerland	瑞士
Czech	捷克		Mongolia	蒙古		Thailand	泰国
Denmark	丹麦		Nepal	尼泊尔		Turkey	土耳其
Egypt	埃及		Netherlands	荷兰		UK	英国
Finland	芬兰		New Zealand	新西兰		Ukraine	乌克兰
France	法国		Nigeria	尼日利亚		United Arab Emirates	阿联酋
Germany	德国		Norway	挪威		USA	美国
Greece	希腊		Pakistan	巴基斯坦		Venezuela	委内瑞拉
India	印度		Philippine	菲律宾		Vietnam	越南